

Message

From: EISD [eisd@epa.gov]
Sent: 2/18/2025 8:13:10 PM
To: Killian, Cole [Killian.Cole@epa.gov]
Subject: Your incident INC1589867 has been resolved

The word "now" in a white, lowercase, sans-serif font, centered on a dark, textured background.

Hello Cole,

Your ticket INC1589867 has been resolved!

Support requested for: 3309B and 3309D Heating

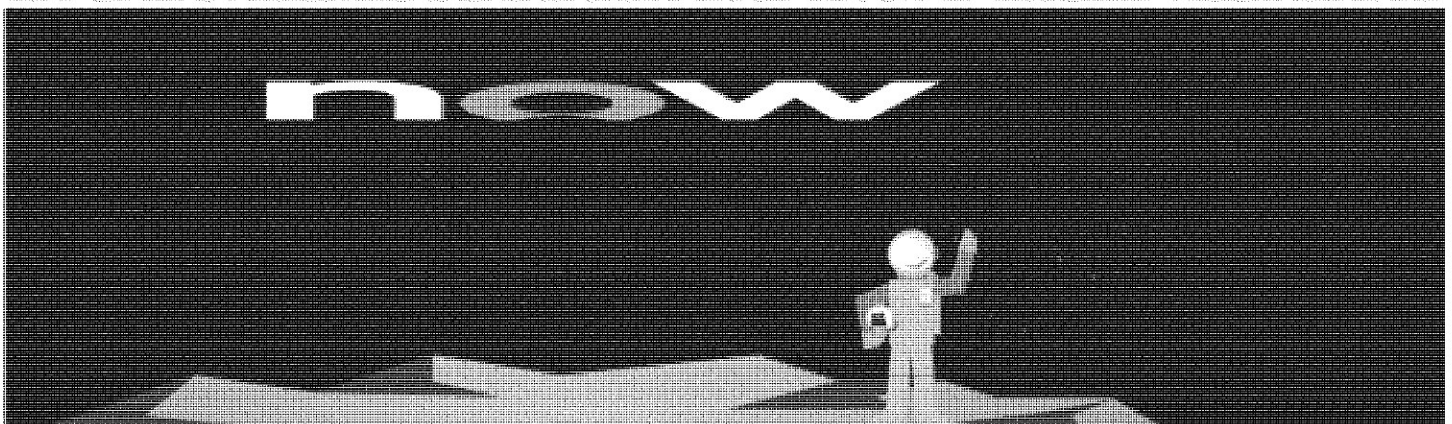
Resolved by: Melanie Proctor

Resolution notes: The temperature was verified to be within range; the temperature reading was 71 degrees. The systems were checked and are operating within their perimeters.

Feel like this was a mistake? Reopen the ticket by clicking the **blue** button.

Take a minute and give us feedback. We'd love to hear it.

Visit the [EISD Customer Portal](#) for additional services, or call the Enterprise Help Desk at 1-866-411-4372 for assistance

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Ref:MSG24482992_gXicZR4XzPVnPdB2PTy