

Message

From: Killian, Cole [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=2D49BCB7ECD943178E281A7ADC7C635F-A3B37796-B8]
Sent: 2/4/2025 7:59:14 PM
To: Sileo, Michael [sileo.michael@epa.gov]; Elias, Michael [Elias.Michael@epa.gov]; Patel, Ketu [Patel.Ketu@epa.gov]; Velarde-Mercado, Edrian [VelardeMercado.Edrian@epa.gov]; Patrick, Dai [patrick.dai@epa.gov]; Spurlock, Christopher [Spurlock.Christopher@epa.gov]
CC: Bhatia, Sunita [Bhatia.Sunita@epa.gov]; Arnold, Eileen [Arnold.Eileen@epa.gov]; Caracciolo, Dina [Caracciolo.Dina@epa.gov]; Schindel, Phillip [Schindel.Phillip@epa.gov]; Wilson, Kevin [Wilson.Kevin@epa.gov]
Subject: RE: NGGS Account Request - Cole Killian

Thank you Mike, Michael E., and Ketu!

From: Sileo, Michael <sileo.michael@epa.gov>
Sent: Tuesday, February 4, 2025 2:58 PM
To: Elias, Michael <Elias.Michael@epa.gov>; Patel, Ketu <patel.ketu@epa.gov>; Velarde-Mercado, Edrian <VelardeMercado.Edrian@epa.gov>; Patrick, Dai <patrick.dai@epa.gov>; Spurlock, Christopher <Spurlock.Christopher@epa.gov>
Cc: Killian, Cole <Killian.Cole@epa.gov>; Bhatia, Sunita <Bhatia.Sunita@epa.gov>; Arnold, Eileen <Arnold.Eileen@epa.gov>; Caracciolo, Dina <Caracciolo.Dina@epa.gov>; Schindel, Phillip <Schindel.Phillip@epa.gov>; Wilson, Kevin <Wilson.Kevin@epa.gov>
Subject: RE: NGGS Account Request - Cole Killian

GREAT, thank you, Michael E./Ketu for the prompt assistance!

V/r
Mike

Michael P. Sileo, PMP
IT Project Manager
Administrative Systems Operations and Customer Support Branch (ASOCSB)
OMS-ORASE-EASD
US Environmental Protection Agency
1200 Pennsylvania Ave, NW, Mailcode: 3903-R
Washington, DC 20460
Office: (202) 564-7864
E-Mail: sileo.michael@epa.gov

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From: Elias, Michael <Elias.Michael@epa.gov>
Sent: Tuesday, February 4, 2025 2:56 PM
To: Sileo, Michael <sileo.michael@epa.gov>; Patel, Ketu <patel.ketu@epa.gov>; Velarde-Mercado, Edrian <VelardeMercado.Edrian@epa.gov>; Patrick, Dai <patrick.dai@epa.gov>; Spurlock, Christopher <Spurlock.Christopher@epa.gov>
Cc: Killian, Cole <Killian.Cole@epa.gov>; Bhatia, Sunita <Bhatia.Sunita@epa.gov>; Arnold, Eileen <Arnold.Eileen@epa.gov>; Caracciolo, Dina <Caracciolo.Dina@epa.gov>; Schindel, Phillip <Schindel.Phillip@epa.gov>; Wilson, Kevin <Wilson.Kevin@epa.gov>
Subject: RE: NGGS Account Request - Cole Killian

All,

Gautier Killian should now have COMPLY access.

Thank you.

Michael Elias

NGGS Hotline Support Staff

Per OGD Guidance: *"Please understand, use of email for first contact with the hotline for support is not the accepted protocol for contractor support." Instead, please initiate a request for user support by creating a ticket in the new Help Desk system: <https://usepa.servicenowservices.com/epa>.*

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From: Sileo, Michael <sileo.michael@epa.gov>
Sent: Tuesday, February 4, 2025 2:46 PM
To: Elias, Michael <Elias.Michael@epa.gov>; Patel, Ketu <patel.ketu@epa.gov>; Velarde-Mercado, Edrian <VelardeMercado.Edrian@epa.gov>; Patrick, Dai <patrick.dai@epa.gov>; Spurlock, Christopher <Spurlock.Christopher@epa.gov>
Cc: Killian, Cole <Killian.Cole@epa.gov>; Bhatia, Sunita <Bhatia.Sunita@epa.gov>; Arnold, Eileen <Arnold.Eileen@epa.gov>; Caracciolo, Dina <Caracciolo.Dina@epa.gov>; Schindel, Phillip <Schindel.Phillip@epa.gov>; Wilson, Kevin <Wilson.Kevin@epa.gov>
Subject: RE: NGGS Account Request - Cole Killian
Importance: High

Hi Michael E., has Cole been granted COMPLY system access yet? If not, please coordinate and follow-up to ensure he has access ASAP this afternoon. Thanks!

V/r
Mike

Michael P. Sileo, PMP
IT Project Manager
Administrative Systems Operations and Customer Support Branch (ASOCSB)
OMS-ORASE-EASD
US Environmental Protection Agency
1200 Pennsylvania Ave, NW, Mailcode: 3903-R
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E-Mail: sileo.michael@epa.gov

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From: Sileo, Michael
Sent: Tuesday, February 4, 2025 11:01 AM
To: Elias, Michael <Elias.Michael@epa.gov>; Patel, Ketu <Patel.Ketu@epa.gov>; Velarde-Mercado, Edrian

<VelardeMercado.Edrian@epa.gov>

Cc: Killian, Cole <Killian.Cole@epa.gov>; Bhatia, Sunita <Bhatia.Sunita@epa.gov>; Spurlock, Christopher <Spurlock.Christopher@epa.gov>; Arnold, Eileen <Arnold.Eileen@epa.gov>; Caracciolo, Dina <Caracciolo.Dina@epa.gov>; Schindel, Phillip <Schindel.Phillip@epa.gov>; Wilson, Kevin <Wilson.Kevin@epa.gov>

Subject: RE: NGGS Account Request - Cole Killian

Thank you, Michael E. Can you also ensure Cole has access to COMPLY by opening an urgent ticket for immediate access to that system as well?

V/r
Mike

Michael P. Sileo, PMP
IT Project Manager
Administrative Systems Operations and Customer Support Branch (ASOCSB)
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E-Mail: sileo.michael@epa.gov

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From: Elias, Michael <Elias.Michael@epa.gov>

Sent: Tuesday, February 4, 2025 10:58 AM

To: Sileo, Michael <sileo.michael@epa.gov>; Patel, Ketu <patel.ketu@epa.gov>; Velarde-Mercado, Edrian <VelardeMercado.Edrian@epa.gov>

Cc: Killian, Cole <Killian.Cole@epa.gov>; Bhatia, Sunita <Bhatia.Sunita@epa.gov>; Spurlock, Christopher <Spurlock.Christopher@epa.gov>; Arnold, Eileen <Arnold.Eileen@epa.gov>; Caracciolo, Dina <Caracciolo.Dina@epa.gov>; Schindel, Phillip <Schindel.Phillip@epa.gov>

Subject: RE: NGGS Account Request - Cole Killian

ED_018033_00000470-00004

Earthjustice/Sierra Club -

2025-EPA-05146

SC_EVERSPLIT0032113

All,

Ticket INC1581461 has been resolved.

I registered Gautier as a new NGGS user and assigned the role of Point of Contact. Name was added to the IGMS HQ_Readers group.

Thank you.

Michael Elias

NGGS Hotline Support Staff

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From: Sileo, Michael <sileo.michael@epa.gov>

Sent: Tuesday, February 4, 2025 10:22 AM

To: Elias, Michael <Elias.Michael@epa.gov>; Patel, Ketu <patel.ketu@epa.gov>; Velarde-Mercado, Edrian <VelardeMercado.Edrian@epa.gov>

Cc: Killian, Cole <Killian.Cole@epa.gov>; Bhatia, Sunita <Bhatia.Sunita@epa.gov>; Spurlock, Christopher <Spurlock.Christopher@epa.gov>; Arnold, Eileen <Arnold.Eileen@epa.gov>; Caracciolo, Dina <Caracciolo.Dina@epa.gov>; Schindel, Phillip <Schindel.Phillip@epa.gov>

Subject: RE: NGGS Account Request - Cole Killian

Hi Michael E./Ketu/Edrian, can you please process URGENTLY this morning? This is a new executive manager that requires access to NGGS and COMPLY ASAP. Thanks in advance.

V/r
Mike

Michael P. Sileo, PMP
IT Project Manager
Administrative Systems Operations and Customer Support Branch (ASOCSB)
OMS-ORASE-EASD
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1200 Pennsylvania Ave, NW, Mailcode: 3903-R
Washington, DC 20460
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Earthjustice/Sierra Club -
2025-EPA-05146

SC_EVERSPLIT0032114

E-Mail: sileo.michael@epa.gov

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From: Sileo, Michael

Sent: Tuesday, February 4, 2025 8:37 AM

To: Elias, Michael <Elias.Michael@epa.gov>; Patel, Ketu <Patel.Ketu@epa.gov>; Velarde-Mercado, Edrian <VelardeMercado.Edrian@epa.gov>

Cc: Killian, Cole <Killian.Cole@epa.gov>; Wise, Melissa <wise.melissa@epa.gov>; Bhatia, Sunita <Bhatia.Sunita@epa.gov>; Spurlock, Christopher <Spurlock.Christopher@epa.gov>; Arnold, Eileen <Arnold.Eileen@epa.gov>; Caracciolo, Dina <Caracciolo.Dina@epa.gov>

Subject: NGGS Account Request - Cole Killian

Importance: High

Good morning, Michael E./Ketu/Edrian,

Forwarding NGGS account request for Cole Killian. The HQ Supervisor and Training Office have already approved the below request:

2/4/2025 4:26 AM	2/4/2025 8:33 AM	HQ	Killian	Cole	["NGGS and COMPLY"]	["Reader"]
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killian.cole@epa.gov

Please move forward and send confirmation e-mail to the Cole, Melissa, and myself when completed. NGGS help desk to create Comply account.

Thanks in advance.

V/r
Mike

Michael P. Sileo, PMP
IT Project Manager
Administrative Systems Operations and Customer Support Branch (ASOCSB)
OMS-ORASE-EASD
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