Prudential Community Interaction Consulting

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Atlanta, GA 30339

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14 December, 1995

Ms. Diane B. Herndon
Manager, Environmental Communications
Monsanto
800 N. Lindbergh Boulevard
St. Louis, MO 63167

Dear Ms. Herndon:

Prudential values your business and therefore welcomes your opinion as to how we are doing in our delivery of services to your company. One tool we utilize to assist us in maintaining a mutually successful partnership with you is our Client Survey Questionnaire.

The survey is a feedback vehicle that is another example of our Total Quality Management philosophy. To quote from our company's mission statement, "We are committed to delighting our clients, and will do so with honesty, integrity and mutual respect."

Please take a moment to complete this questionnaire and fax it back to me at 770-612-6170. Thank you for your time.

Sincerely,

Stephanie LaDay
Quality Assurance Coordinator

Done
12/27/95

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