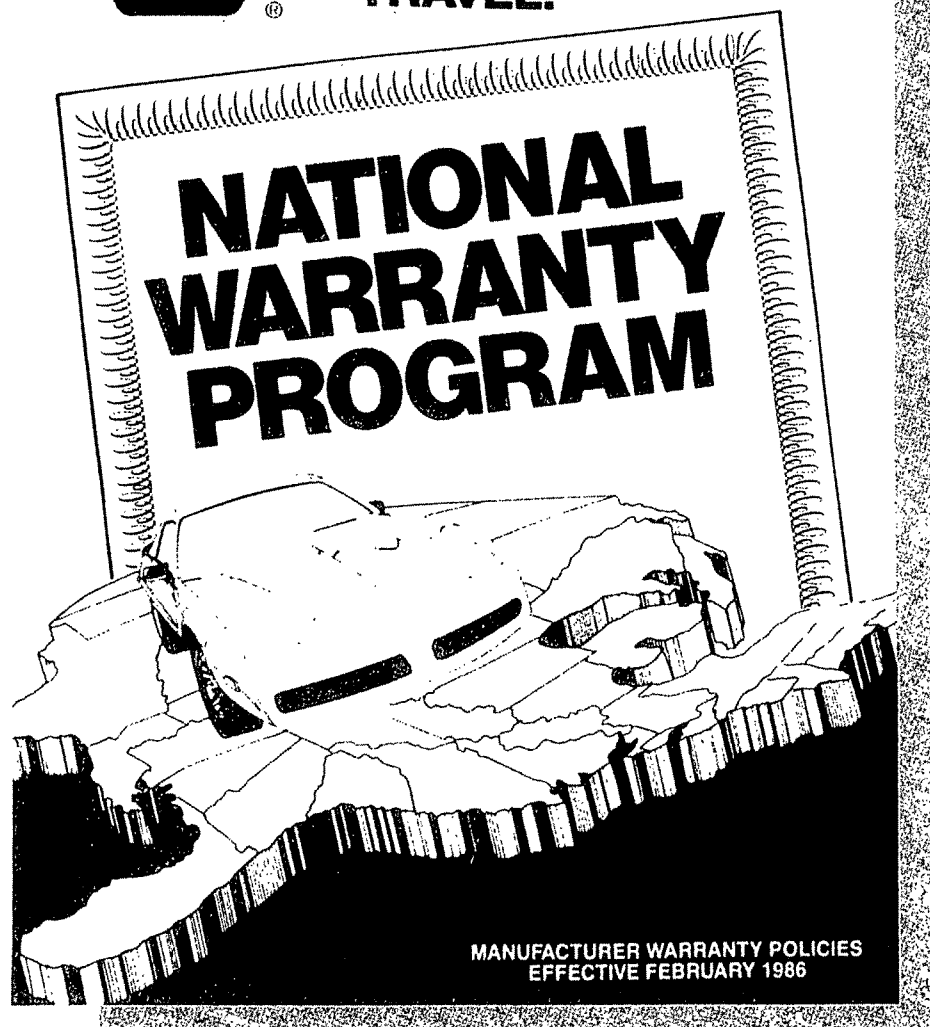


THE NAPA NATIONAL WARRANTY PROGRAM



**NAPA BACKS YOU
WHEREVER YOU
TRAVEL.**



Consistency is a major factor in building a firm customer base. Consistency, in products and in service, promotes reliability in the product and in the seller and it results in customer gratification and loyalty.