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**From:** Tracy Mehan [tmehan@awwa.org]  
**Sent:** 5/14/2018 7:00:39 PM  
**To:** Wheeler, Andrew [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=17a1669ef5b54fba8cb457845308787e-Wheeler, An]; Ross, David P [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=119cd8b52dd14305a84863124ad6d8a6-Ross, David]; Grevatt, Peter [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=d3caa0c39ebe44cb9d3ae44da7543733-Grevatt, Peter]; Sawyers, Andrew [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=49214552a00b4ab7b168ec0edba1d1ac-Sawyers, Andrew]  
**Subject:** FW: AWWA Public Affairs Advisory - After-Action Report on Hurricanes Harvey and Irma

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**From:** AWWA Public Affairs [mailto:publicaffairs@awwa.org]  
**Sent:** Monday, May 14, 2018 2:13 PM  
**To:** Tracy Mehan <tmehan@awwa.org>  
**Subject:** AWWA Public Affairs Advisory - After-Action Report on Hurricanes Harvey and Irma

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**ALERT!**  
**TO UTILITY MEMBERS**

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## Public Affairs Advisory

**Who: AWWA and WARN**  
**What: After-Action Report on Hurricanes Harvey and Irma**  
**When: Available now**

With the 2018 hurricane season almost upon us, the Water/Wastewater Emergency Response Network (WARN) has released an After-Action Report (AAR) on Hurricanes Harvey and Irma to convey lessons learned and advise policymakers and utilities on preparations for future events.

This AAR is based on information shared by impacted water utilities, state and federal partners, and the WARNs in Florida, Georgia, North Carolina, South Carolina, Tennessee and Texas after Category 4 Hurricanes Harvey and Irma made landfall in Texas on Aug. 25, 2017, and in Florida on Sept. 10, 2017.

The AAR also shares information gathered from two AWWA-sponsored workshops conducted in San Antonio, Texas, and Orlando, Florida, in late January.

The AAR identifies actions to be taken by federal/state partners, including utilities, to enhance response efficiency and effectiveness, reduce consequences and increase

resilience in the water sector. Recommended actions include:

- creating a unified water mission under the National Response Framework;
- elevating the priority status of water infrastructure in response and recovery;
- recognizing the energy and water nexus during response and recovery;
- improving information sharing among response agencies;
- further developing intrastate WARN networks;
- refining interstate mutual aid processes and increasing awareness; and
- improving documentation to assist in cost recovery.

Some of the observations reflect AWWA testimony before the U.S. House Subcommittee on the Environment in November of 2017, when Mike Howe, executive director of AWWA's Texas Section and administrator for the Texas Water/Wastewater Agency Response Network (TXWARN), explained how the TXWARN network assisted Gulf Coast utilities following Hurricane Harvey's landfall.

For more information on emergency preparedness, please visit the AWWA Emergency Preparedness Resource Community.

Questions can be directed to Kevin Morley, AWWA federal relations manager and national WARN liaison.



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