

Please allow us 72 business hours to resolve this matter for you. If you have any additional questions or concerns please feel free to contact us at (888) 240-6152 or via email at [Guest.Correspondence@HRCC-Hilton.com](mailto:Guest.Correspondence@HRCC-Hilton.com). We will be more than happy to assist you.

We know you have a choice in where you stay when you travel and we do appreciate you choosing Hilton.

Sincerely,

Tennetta  
Guest Assistance Specialist  
Hilton Guest Assistance

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**Cc:** Ferguson, Lincoln[ferguson.lincoln@epa.gov]; Hupp, Sydney[hupp.sydney@epa.gov]  
**To:** jay@freedeminerals.com[jay@freedeminerals.com]  
**From:** Hupp, Millan  
**Sent:** Tue 4/18/2017 3:37:27 PM  
**Subject:** Intro - NARO

Jay,

Please meet Lincoln Ferguson. He will be on the ground with the Administrator on Friday and will be a good POC that day. I, of course, will be available by phone as well.

Please don't hesitate to give me a call with any questions.

Thank you very much,

Millan Hupp

Deputy Director for Scheduling and Advance  
202.380.7561