

COMPARISON OF COMPLAINT SETTLEMENTS

YEAR 1954 vs 1953

	<u>YEAR 1954</u>			<u>YEAR 1953</u>		
	<u>TOTAL COMPLAINTS</u>	<u>CASH SETTLED</u>	<u>AMOUNT</u>	<u>TOTAL COMPLAINTS</u>	<u>CASH SETTLED</u>	<u>AMOUNT</u>
ACME	183	89	\$12,028.14	101	64	\$11,563.99
AKRON	42	34	2,484.10	52	35	3,688.01
BLUE RAPIDS	34	7	1,683.36	34	12	5,112.16
FORT DODGE	141	79	9,168.25	174	139	11,952.25
GRAND RAPIDS	255	194	20,782.34	154	125	7,843.77
SIGURD	<u>126</u>	<u>93</u>	<u>11,253.37</u>	<u>145</u>	<u>126</u>	<u>13,157.40</u>
TOTAL	781	496	\$57,399.46	660	501	\$52,750.61