PLAINTIFF'S EXHIBIT WRG-1347

FFICE USE

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REPORT OF CALL FOR Jim Vainer, Inc.

FROM B.C. DATE 02224724 : 4-11-78

INTERVIEWED & TITLE

Bob Maher - Foreman + Nozzleman - MK5 FIREPROOFING

Reference or Subject: St Elizabeth Hospital, Granite City Illinois

Results of Call:

Customer Complained that there was a build up of fibers in the hose that clogged at the nozzle. This occurred once before Coffee Break - during Coffee break and 2 more times before lunch at noon on Friday 7, April 1978. This problem did not occure during the afternoon. Monday 10 April 1978 it happen 3 times before noon and none during the afternoon but did it on Tuesday 11 April 1978. I brought samples of the kinds of fibers that caused the "CLOGGING" to the office with a Job Report for MONO-KOTE

ZS-9

15170957

cc: Don Nyvold
Ron Kilbaugh

COMPLAINT REPORT

ATTACHMENT A
CPD POLICY GUIDE 120

Date 4/3/78

SOLD TO:
NAME Sig Olson & Sons
ADDRESS 1401 16th Ave. A.
Moorhead MN 56560
DISTRICT Minneapolis SALESMAN G. Hemb

SHIPPED TO:
NAME Blue Cross Blue Shield
ADDRESS West Acres Fargo N.D.
CUSTOMER ORDER
CUSTOMER DEBIT
PRODUCT Monokote MK-5

TO BE COMPLETED BY DISTRICT MANAGER:

TYPE OF COMPLAINT:

☐ SERVICE ☐ PERFORMANCE: ☑ DURING APPLICATION ☐ AFTER APPLICATION

☑ QUALITY ☐ BILLING ERROR

02224725

☐ OTHER--DESCRIBE

DESCRIBE COMPLAINT DETAILS (attach memos): Long Fibers - 1" and over - in Monokote. This caused the Applicator to shut down numerous times during Application. 120 BAGS WERE INVOLVED.

ESTIMATE OF MONEY INVOLVED

ACTION TO BE TAKEN: The material was used. No charge back is anticipated.

COMPLAINT REPORT TO BE COMPLETED BY:

SIGNED J. Montemurro DATE 4/11/78

TO BE COMPLETED BY RESPONSIBLE MANAGER:

COMPLAINT IS JUSTIFIED ☐ YES ☐ NO IF NO, EXPLAIN

DESCRIBE ACTION TO PREVENT RECURRENCE:

15170958

SIGNED DATE

Copy 1 White/Copy 2 Yellow/Copy 3 Pink

AUTHORIZED SHOP ORDER

ROUTING (INITIAL OPPOSITE NAME AND CHECK TYPE OF APPROVAL)	APPROVED AS TO: METHOD	NEED	COST	REVIEW
1. BA Blessington				
2. BR Williams				
3. RA Muccini				
4.				
5.				
6.				
7.				

PLANT

ORIGINATOR — DATE: Paul E. Korenberg 6/30/78

IDLE EQUIPMENT LIST CHECKED BY — DATE

ESTIMATOR — DATE

AUTHORIZED BY — DATE

APPROPRIATION (ACCOUNTING DEPT. USE ONLY)

SHOP ORDER NO. 80-016

ACCOUNT NO. X-6-293-75-501 4,000

DEPT. TO BE CHARGED WITH INVESTMENT

AUDIT APPROVAL

CONDENSED TITLE: 02224726

Purchase two (2) dust hood systems

COST SUMMARY	ESTIMATE	ACTUAL
LABOR		
ALL OTHER COSTS		
TOTAL CHARGED TO SHOP ORDER	4,000.	
MEMO ONLY (NOT INCLUDED ABOVE)		
SERVICE CHARGE		

STATE BELOW — ESTIMATE OF SAVINGS OR INCREASES IN GROSS MARGIN. DESCRIPTION OF WORK TO BE DONE. BREAKDOWN OF COST ESTIMATES: (WHEN SHOP ORDER INCLUDES BOTH CAPITAL AND EXPENSE ACCOUNTS, INDICATE BREAKDOWN BY INSERTING "C" OR "E" AFTER EACH ITEM.)

Purchase two (2) Torit dust collectors Model 84 and have two(2) dust collection hoods built. The system will be installed on a C. J. Coakley job in mid to late summer. Before and after dust level readings will be taken. The project is in preparation for expected OSHA pressure to reduce nuisance dust levels in MONOKOTE mixing areas.

Costs are:

2 Torit Dust Collectors @ $972.40 each	$1,944.80
2 Dust Hoods	1,562.00
Miscellaneous Parts (estimate)	493.20
Total	$4,000.00

PINK COPY TO ENGINEERING
GREEN COPY TO CAMB. ACCTG. DEPT. PLANT ACCT.
BLUE COPY TO ORIGINATOR

WHITE COPY TO PLANT ACCT.
YELLOW COPY TO ESTIMATOR
SALMON COPY TO DIVISION ADMIN.

15170959

WERE QUOTATIONS OR ESTIMATES OBTAINED FROM CENTRAL PURCHASING DEPARTMENT? YES ☐ NO ☐

MAKE GOOD REPORT REQUIRED YES ☐ NO ☐

FORM 63-2338

PRINTED IN U.S.A.

NOTE: THIS FORM MUST BE USED TO SECURE AUTHORIZATION OF ANY CONSTRUCTION OR PURCHASES FOR PLANT ACCOUNT: OR FOR EXPENSE JOBS ESTIMATED TO COST MORE THAN $300.00.