

Delivery Report

From: Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]
Sent: 6/4/2018 10:05:04 AM
To: servido.cosmo@epa.gov
Subject: Undeliverable: Re: EPA Region III/Walmart Stormwater Project
Attachments: Re: EPA Region III/Walmart Stormwater Project

Your message

To: Rich Dailey
CC: Shaw, Nena; Letendre, Daisy; Lueckenhoff, Dominique; servido.cosmo@epa.gov; Toni Mccrory
Subject: Re: EPA Region III/Walmart Stormwater Project
Sent: 6/4/2018 10:05:03 AM



Your message to servido.cosmo@epa.gov couldn't be delivered.

servido.cosmo wasn't found at epa.gov.

wagner.kenneth	Office 365	servido.cosmo
Action Required		Recipient
		

Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.10 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

More Info for Email Admins

Status code: 550 5.1.10

This error occurs because the sender sent a message to an email address hosted by Office 365 but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license (Users > Active Users > select the recipient > Assigned License > Edit).

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 5.1.10 in Office 365](#).

Original Message Details

Created Date: 6/4/2018 10:05:03 AM
Sender Address: wagner.kenneth@epa.gov
Recipient Address: servido.cosmo@epa.gov
Subject: Re: EPA Region III/Walmart Stormwater Project

Error Details

Reported error: 550 5.1.10 RESOLVER.ADR.RecipientNotFound; Recipient servido.cosmo@epa.gov not found by SMTP address lookup
DSN generated by: DM5PR09MB1340.namprd09.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
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1	6/4/2018 10:05:03 AM	DM5PR09MB2268.namprd09.prod.outlook.com	DM5PR09MB2268.namprd09.prod.outlook.com	mapi
2	6/4/2018 10:05:04 AM	DM5PR09MB2268.namprd09.prod.outlook.com	DM5PR09MB1340.namprd09.prod.outlook.com	Microsoft SMTP Server cipher=TLS_ECDHE_R

Original Message Headers

Authentication-Results: walmart.com; dkim=none (message not signed)
header.d=none;walmart.com; dmarc=none action=none header.from=epa.gov;
Received: from DM5PR09MB2268.namprd09.prod.outlook.com (10.172.190.144) by
DM5PR09MB1340.namprd09.prod.outlook.com (10.172.38.7) with Microsoft SMTP
Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id
15.20.820.13; Mon, 4 Jun 2018 10:05:04 +0000
Received: from DM5PR09MB2268.namprd09.prod.outlook.com
([fe80::5c12:c00f:44ff:ebe4]) by DM5PR09MB2268.namprd09.prod.outlook.com
([fe80::5c12:c00f:44ff:ebe4%6]) with mapi id 15.20.0820.015; Mon, 4 Jun 2018
10:05:03 +0000
Content-Type: application/ms-tnef; name="winmail.dat"
Content-Transfer-Encoding: binary
From: "Wagner, Kenneth" <wagner.kenneth@epa.gov>
To: Rich Dailey <Rich.Dailey@walmart.com>
CC: "Shaw, Nena" <Shaw.Nena@epa.gov>, "Letendre, Daisy"
<letendre.daisy@epa.gov>, "Lueckenhoff, Dominique"
<Lueckenhoff.Dominique@epa.gov>, "servido.cosmo@epa.gov"
<servido.cosmo@epa.gov>, Toni Mccrory <Toni.Mccrory@walmart.com>
Subject: Re: EPA Region III/Walmart Stormwater Project
Thread-Topic: EPA Region III/Walmart Stormwater Project
Thread-Index: AdP551Y/05jUURatQ8qe18iTFhTzEgCB8s1D
Date: Mon, 4 Jun 2018 10:05:03 +0000
Message-ID: <0571D97B-CFAA-45A1-9BBF-E0B518FD4277@epa.gov>
References:
<DM3P100MB015556AC6DA0B2DB7CFDBFA3E7620@DM3P100MB0155.NAMP100.PPROD.OUTLOOK.COM>
In-Reply-To:
<DM3P100MB015556AC6DA0B2DB7CFDBFA3E7620@DM3P100MB0155.NAMP100.PPROD.OUTLOOK.COM>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator: <0571D97B-CFAA-45A1-9BBF-E0B518FD4277@epa.gov>
MIME-Version: 1.0
X-Originating-IP: [2600:100b:b024:ac7b:8b7:b428:c294:1a53]
X-MS-PublicTrafficType: Email
X-Microsoft-Exchange-Diagnostics:
1;DM5PR09MB2268;35;ARhU1B65NNUevP2xhOTVnW9DJwQvSkunKbA+ynilvKzrv2B0PfcwzTIIJ8Tkvr0nikSD+0
qeLE+jp9x2Zmapyg==;38;2paXSvgyFvcWJkSnydyuWhkflsRdNepBdTwdSzBH8Dp6KnJcQLYPT4OvMimo6glWLEK
zinTHPITe6rrzpO6Ae2UQMHSLSxP3rWswJpeYJ0TWSJullle64FANQysIzziRisBCIfqs8cviXtXs993CJfz2Eh+
uHQ2T4AuISTfN2JHwdndnhqz0sleky/gSjllYVbAOi536aV/iyHJ9EUPj8tltqkFSFhDEjvQsvnfdmPJ6QwYvxqJl
5dMswdc/w2a;39;YaA88RQ0rjSaqclgr3zO1d8m9TxTcT8GeUizbZ461q4GfhQ7M4C2sWnLk4WAB065pK71NcT39z
Vsy394vDY8RYk+KhW+jWYLLNeiLLScTtFLVjS5xw4z5iJDYUC0v+kEz2iomkCYEwH9+hXGjvJtUKgKUnpfrWogrUKI

feJn810LayltsvSe2Eu5EGk5fuR+9w6bKyHirzPL/AegOpjVrtKtxK4zKZMLqecFqqoyiukrBb8h8gIEEgz9P/Q7P
jHyI

X-MS-Exchange-Antispam-SRFA-Diagnostics: SOS;SOR;

X-Microsoft-Exchange-Diagnostics:

1;DM5PR09MB2268;20;CEnwIgbefid5tNZP8P9ejmroD8gaicUY7vNhlAPHXuJgDhklfyA5szl7TG52kUZ6DKXtDPL
lQtQ/OYThQCUsrnikhMfSLr4vIwLe3ZXXEs/Nod+wf3y9ecSaZ45EeNiXfweK+lmJaAsqYfllq86PQ6d5dt7+PVLEG
+DElDEKTXAF4zChPnajPENKJpeAruTUunufAE8sZX7rUd6tuDUlZJ3Kczdf8vJulrquJ5W8PeuZ7TM4Ha4dYPPyPY
gKpYImJJOkvuYHUr6LDYonksvHojGiZVDUqV2ogQ+4hAbrZyfnDIz4DZJBsL8goqfC7q3XRlOsEJ/XPx1SExvcp65
CTmcGb06zbwldXRdcNG2YSyxnRHlkV24jK0493d+eJUOWLlcmZo+IwtwRZexhbsSY+d8Wflad/r77Q+zlnTapuY8GF
KQZ+PjCXllHmjG/PS09N+0e469cVn+ELguyv3hgFytyXYtGNu0FMRyFhYm9HuCqrlOCKecl5EyXx98swSetrgw

X-Forefront-Antispam-Report:

SFV:SKI;SCL:-1;SFV:SKI;SFS;;DIR:INB;SFP;;SCL:-
1;SRVR:DM5PR09MB1340;H:DM5PR09MB2268.namprd09.prod.outlook.com;FPR;;SPF:None;LANG:en;
Return-Path: wagner.kenneth@epa.gov

X-Microsoft-Antispam:

UriScan:;BCL:0;PCL:0;RULEID:(7020095)(4652020)(5600026)(4534165)(4627221)(20170303
1133081)(201702281549075)(2017052603328)(7153060)(7193020);SPVR:DM5PR09MB1340;

X-Microsoft-Exchange-Diagnostics:

1;DM5PR09MB1340;3;N79JvtLY/LYyuEFNN+kQ3CIxPAzGkmdwRZLZUnYsahV68zQl43J+J+je0MffD4bb
OIVMUF72uHrLdjte9nG+0hQSUCuESciZouhELLSK95x9Fljw5a1.3TU4iVoS+PKmcStXtEjCW293CrgGJ0dY2g+liI
p3SQUWqvcoALSB9JtG86cki091LEyAsS7bhD8oSPSqFOC4X71NKaLnufU8/iif5ZfvY5Pk75Umr2pjDIpQSpSzs8s
rGapPmGub384B5;25;oAClhsaHupDnletUqAASXJgw7z2yFNqn7no5wqzuJmVumbWqA55MJiYbIHx5tf6+dY5zn9l
Y3WVw6UPC5H61vQ/Jhm7Hlv4adlf5nMevADUyGEUZCrcAc484NJ7mQAsEzXgXFdBatxkclkkdPz/W3aBMY4+M38fm
yN9tFvTxMuveEgE7SBDr2Wpr1lu4u6kcsaTyXctY5zoCqdsP99rLX6pYVRW5vVzSCE3V/GEb1BKB1HA3/9duc0JZV
2cHvpFoEGieivANUbkFknj+jsmcCgW3tNC7wsqLRYtCaXFrDhrSMN1M1SXHXWwQtVnTvT/go1Muzp371xfz92oGvz
ftAw==;31;VzH21jYT445Wgl83b1fReknNnP0ipMizVmDzZeKmtHoIra6fQst+;5HsJ9cNvwHaKktBdzmrEEDLUz4
SXf5TgDf+gl5d4BATrkU7G0EgzQs8v77XS2uanIF0KUQqCAvrW0nuM5TrNx4Sxjkl6rwlclRpxvujWn+KnJmmzMj1Lsj
istaQA6kNFuC2R7wXJLecB8F3sisXnalVPUHgc/sdf0vGepUncjAmscu6bcqYyqsXrk60=

X-MS-TrafficTypeDiagnostic: DM5PR09MB1340:

X-Exchange-Antispam-Report-Test:

UriScan:(192849818126956)(236348401798636)(229425074694992);

X-Exchange-Antispam-Report-CFA-Test:

BCL:0;PCL:0;RULEID:(9101524173)(2401047)(8121501046)(823300264)(823310115)(1020150
1046)(93006095)(93001095)(3002001)(3231254)(944501410)(52105095)(201708071742011)(7699016
);SRVR:DM5PR09MB1340;BCL:0;PCL:0;RULEID;;SRVR:DM5PR09MB1340;

X-Microsoft-Exchange-Diagnostics:

1;DM5PR09MB1340;4;PbILPBv77Ip+02zZ38GRUHHnmsC8496sD1CwffHqFbgStX6IVNQRyxU2k4PudnQC
4iF3jWvX9UdJADkle/WBc/bAhYaIz0PzTsCKKACuFr85pi2TtAak7fKAOOvHeQA+jw4Gg+/0U0CrCHUe7M/C9jcdG
yH3p8JIW1062oFmeqAZPleS8foAJLIG3R4Cj7XvmqK9wc7K9gmhTHDV5aCsc2VcNnIXCuvkgMnuyfQ5Q8CvWUJGEmPn
clZklvE6CdpiLlCyCLv0aAen5vYhQ6hzuipLm0qd0exm6GC8RGym36YWF/GdQ/m9K8C7PJCdzFKRC/UyTcIduPL53
Q59c2GyNUTILlG8xwzI6H2qp2OZDSXtyeFWMFUo+LSQBbkrchv0IsM;23;DiDbEcLt9ewy2IdJsUCzpBqcTzEaIxLz
E0CEsBGeB/ffSWVOU5R0FYIQAQUdN53+zI2Uhh00JYjN4kxrcQTllydoUaZjdQH33kllIRGLTmrSt.fwdvoo6etIx
DdNyqwd8fwbbU5k;J6YpEHhtj94znQ==

X-Microsoft-Antispam-Message-Info:

GsHyE5SavAp3EDoNQ+yH4lWoAMndzgp4yB+yNRfU21Pb49EDEBiWyWAvNMfyqHn7VsO8YXHg0n0Apv+QFd
rvw4Az5t65VRXBbaE2jbFl4TnAtov/ku50YdgaAdMhw6oOX1suJOZuIVBkgFb58l/nQctzLhOfOls5hgrLk7uLo0Y
noToBfrzi8pPTVzTRE8PE

X-Microsoft-Exchange-Diagnostics:

1;DM5PR09MB1340;6;Mds2KMh3JpTzdv/IVnpBhjvLiDa+AAU4+g6OagTA2ejt3lAFGRd48Sxt8XhflN1D
fzAyhyB1qRnhwfmJ5wHbft4c4AtGdJi1BJYvzbrw57rJVnGUnl1ldlBa1PgmqqYe0WFCxPqYzZ0QNK1kqkJOeEQ0ps
dILALE8wOreWuJfP77++BeLB50Fwz0T+KKtCjEj9w1Qf9wCO1D+A+rWDLdfZ3ifg2hf7m8XBEtYF5TqrFgmt7+kb
o6cEG5o2/KsxKKvbEwIXDIK6suzU9JlmaWcWmqmMGTvAuC4qMiytVUVnXAZLFRK65DujV53Kb7L8FyFwCJ8jodIy
3wpgjuQ2FgvCQ6oZ+Bw8y0dTE8YnvlKGoS6SSJxOade6rNuGwIRLlvzXvB+ECJQMzgzKIDgS6wyIAYZmFYgqnv41zsFh
0yX+Ykqnfh0tajHCTD4iq+P70/yU2rWh+5u1Lcphk1p6u/mSzcq==;5;EyJ/ae17GiKodB6SVCrOuyWlMXM2HFKlh7
nPCCdz8Zv5/69P0N1TEHJa5QM2CtVAfsq0BnRbXO+kTY75ZL17t2WRTwbzK;Y8BeWiBzEzQhtOpL/y4HiJzxpF3urcyw

gkiWqbZy8DpckYwubPaldeVhzxzGJcy3JBqNzdVX6GGLCgdg=;24:mEQzEblQBwOivHbLvcn2GtHgqHy6etMy7J64
dU9281PqguOFgqyc++qq9z82B2PAvk91wUfMVkSPEaerIdhvwdZaNAi04EOCRO29dgcuw=

SpamDiagnosticOutput: 1:0

X-Microsoft-Exchange-Diagnostics:

1;DM5PR09MB1340;7:C2hg1DSEAO013uKSMDQ2Vozl+Mp/vF8byjFFjuN5e7k9BFJLPXxwEvW3paHiNYyJ
jiObqSEAWWh9kkipRMvGyBDYw/sehavLX8uDXHhkdaZ/dgh0POWL+9GbN6670UL0uJTbt4ATPFLBoygU23vcMVUIWT
XLD9KPKFFPop8eOuH+UsaZbDmSBH8jEnMaxqHFbnXompWFW+aERj/4Uv+SJMggTXrkfEMeYpvveLYcX23Fo9yNoChV
HL2PyhwavpJkjV

X-MS-Office365-Filtering-Correlation-Id: dd95618f-14e1-49f8-6048-08d5ca02a40e

X-MS-Exchange-CrossTenant-OriginalArrivalTime: 04 Jun 2018 10:05:03.2694

(UTC)

X-MS-Exchange-CrossTenant-FromEntityHeader: Hosted

X-MS-Exchange-CrossTenant-Id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-CrossTenant-Network-Message-Id: dd95618f-14e1-49f8-6048-08d5ca02a40e

X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM5PR09MB1340