COMPLAINT INVESTIGATION • ORGANIC EMICALS DIVISION

DISTRICT	DATE	TIME	COMPLAINT NO.	ACCOUNT NO.
J. F. Que /	10/12/62		Complaint No. 110-Q-62	

NAME & LOCATION
TO: W. E. Ault - B-2-3

☒ QUALITY ☐ SERVICE COMPLAINT

PRODUCT: PYDRAUL AC

TYPE OF COMPLAINT: Carbonizing

CUSTOMER
Shipped To: The Boeing Co. (Aero Space Div.)
LOCATION
At: Seattle, Wash.

SHIPPER'S NO.	DATE SHIPPED	LOT NO.	QUANTITY
SN 540664-0	6/23/62	E-4	For 3x5 gal. cans

CC:
G.E.Gibson B2S
G.R.Buchanan/ C.M.Williams B2S
R.Davis/ D.F.Smith B2S
C.J.Smith JFQ
R.J.Fogerty JFQ
R.A.Geisman JFQ
W.B.Papageorge JFQ
L.J.Steber JFQ

FINDINGS

Lot E-4 of Pydraul AC was formulated November 17, 1961. This was one of the first batches formulated with a dye. In all other respects it met all specifications and is identical in formulation and composition to previous lots of the undyed or amber colored product. We have no inventory of this lot, however, our analytical lab is checking a reserve sample and findings will be reported when available. Has customer checked equipment to determine if there has been any accidental product leakage past the piston rings which when combined with our product (Pydraul AC) could cause the carbon deposits on the compressor exhaust valves? Lots E-3 and E-4 were made from same lots of 80071 and 81103; Lots E-5, E-6, E-7, E-8 using same lot of 81103 but different lot of 80071.

CONCLUSIONS

- ☒ NORMAL IN ALL RESPECTS
- ☐ MEETS SPECIFICATIONS BUT OUTSIDE NORMAL RANGE
- ☐ DOES NOT MEET SPECIFICATIONS
- ☐ SUBJECTIVE PROPERTIES INVOLVED
- ☐ DETERIORATED IN STORAGE
- ☐ JUSTIFIED
- ☒ NOT JUSTIFIED
- ☐ OTHER (SPECIFY)

RECOMMENDATIONS

- ☐ HAVE MATERIAL RETURNED
- ☐ ATTEMPT TO GET CUSTOMER TO KEEP SHIPMENT
- ☒ OTHER (SPECIFY)

Suggest that a sample of the product lot in question be submitted to our lab for analysis.

CORRECTIVE ACTION TAKEN

No corrective action indicated at this time.

0097277

☐ IN-78 REV. 6-61	INVESTIGATED BY	DATE
	W. J. Hunt	10/12/62

WATER_PCB-SPO00000228