

Message

From: EISD [eisd@epa.gov]
Sent: 2/7/2025 1:49:55 PM
To: Killian, Cole [Killian.Cole@epa.gov]; Wilson, Kevin [Wilson.Kevin@epa.gov]; Cunningham, James [Cunningham.James@epa.gov]
Subject: Your incident INC1584459 has been resolved

The word "now" in a white, lowercase, sans-serif font, centered on a dark, textured background.

Hello Cole,

Your ticket INC1584459 has been resolved!

Support requested for: Requesting the Oracle SQL Developer client be installed on Cole's laptop

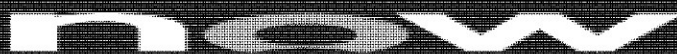
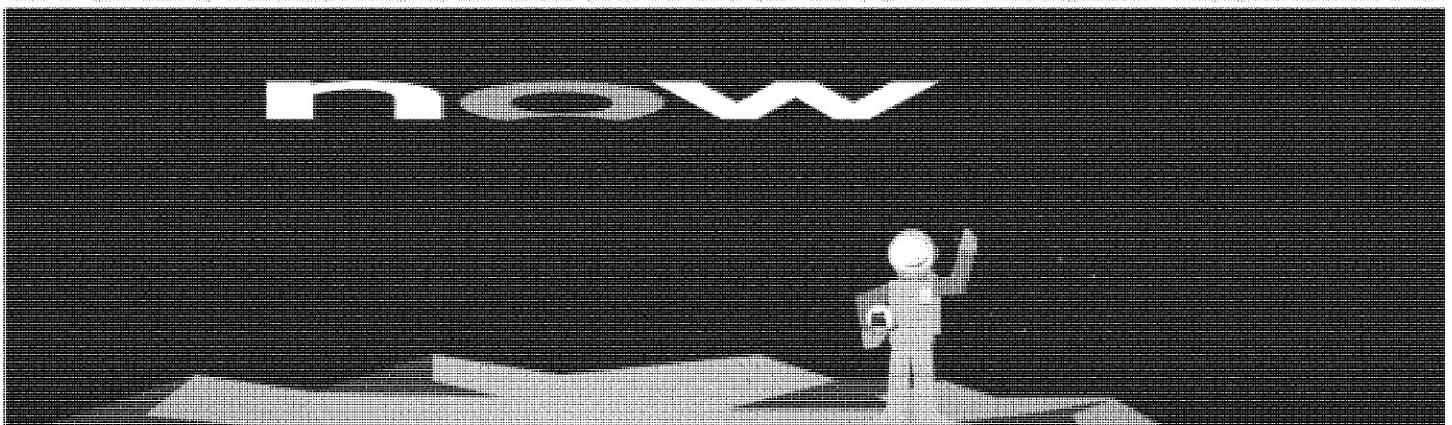
Resolved by: Allyse Bolden

Resolution notes: Client stated that Oracle has installed on his device successfully.

Feel like this was a mistake? Reopen the ticket by clicking the **blue** button.

Take a minute and give us feedback. We'd love to hear it.

Visit the [EISD Customer Portal](#) for additional services, or call the Enterprise Help Desk at 1-866-411-4372 for assistance

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Ref:MSG24367882_vSV2pQ39V9tlvtLgNNJ