

PLAINTIFF'S EXHIBIT

BIR-889

March 29, 1974

Mr. Richard Bengtson
Product Group Manager
Johns-Manville Sales Corporation
Residential Products Division
Greenwood Plaza
Denver, Colorado 80217

Dear Mr. Bengtson:

As a part of the agreed upon complaint procedure, I have enclosed a copy of our complaint report #13-368-74-6 along with a copy of the finding of Mr. Potter at our Shreveport plant.

Copies of the complaint report and Mr. Potter's report will be enclosed with Mr. French's copy of this letter.

If you have any questions, please let me know.

Very truly yours,

Carroll A. Homan
Quality Control Manager

CAH/rp
Enc.

cc: C. V. French
W. E. Smith
R. Potter

BIRD 013465

MEMORANDUM

SHREVEPORT

Marsh
Larance

In Reply to _____ Date 3-22-74 From PSI-Potter To _____
Subject LAB COMPLAINT #13-368-74-6 - KIRKWOOD SUPPLY, KIRKWOOD, MO.

Material: Firescreen Black

Date of Man.: 72 Black

No. of Sq.: 180

Complaint: Base section not uniform in color

Lab Comment: 4 shingles sent in. 2 of these had olive black base granules and the other two had approximately 10-15% white granules mixed in the base. We have forwarded the samples and a copy of the complaint report to P. M. Russell, Savannah, Ga.

RNP/ev

BUILDING MATERIALS DIVISION COMPLAINT REPORT

DATE 3/18/74 Complaint No. 13-368-74-6

FOR OFFICE USE ONLY		
TYPE SETTLE.	AMOUNT	DATE
SP ☐ DM ☐		

1. Wholesaler Kirkwood Supply Co.
 Street Box 3849 City Kirkwood State Mo. No. 65122

2. Dealer Rager Rfg. & Sid. Co.
 Street _____ City Kirkwood State Mo.

3. Applicator Same
 Street _____ City _____ State _____

4. Complainant Kirkwood Meth. Church
 Street Adams & Lindberg City Kirkwood State _____ No. _____

5. Location of Complaint — Street Same as above City _____ State _____

6. Material used Firescreen Color Black Serial Number 72 Black Total No. Sqs. 180

7. Invoice Number Dec. 73 Invoice Date _____ Shipping Plant Shreve.

8. Date Material Delivered to Job _____ How Scored _____ Date Applied 1/21/74

9. Reason for Complaint Shingle "Tops" not uniform in color. Guarantee No. Unknown

Sidewall ☐ Roof ☐ Squares Affected Unknown How long has condition existed _____
 Noticed by Church Board Members 2 wks. ago

10. Type of building 2 Story Church Roof pitch 10/12 Inside Inspection Yes ☐ No ☒

11. Old or New building Old Type deck/Sidewall Reroof over exist. asphalt shingles

12. Date of inspection 3/18/74 Inspected by E.P. Hennessey & Mark Linkous

13. Have any repairs been made No If "Yes" Describe under Remarks _____

14. Was material properly applied (nailing, etc.) _____

15. Remarks: (Short descriptive paragraph of complaint)

Four (4) shingles mailed in--

A. Two (2) shingles with light color "tops"

B. Two (2) " " dark " "

At the final inspection of the roof by the Board members of the Church, a few areas on the East side were rejected due to the "light" color showing through the cutouts.

This is the second complaint registered on this job--see my complaint report #13-368-74-1 dated 2/2/74.

17. Samples mailed to Laboratory Yes ☒ No _____ Date mailed 3/19/74

18. Recommendation of Bird Representative:

Amount of Material Will advise

Labor _____

Adjustment to: Kirkwood Supply Co.

 Signature of BIRD & Son, Inc., Representative

LABORATORY

E. Wal. — BBQ — C. Homan

REC'D AT MAIL ROOM
74 MAR 27 AM 8:16
BIRD & SON, INC.