

To: Lorraine Twerdok <Twerdokl@api.org>; Clegg, Patsy M SCC-CHSE-PC
<patsy.clegg@shell.com>
From: Bruce Jarnot <jarnotb@api.org>
Cc: Cagen, Stuart Z SCC-HSE <stuart.cagen@shell.com>; Burnett, Don (E-mail)
<burnetdm@bp.com>; Brian Doll (E-mail) <brian.e.doll@exxonmobil.com>; Lynn Russo (E-mail)
<lynn.b.russo@exxonmobil.com>; Michael Johnston <Mike.d.Johnston@ConocoPhillips.com>; Patrick Beatty
<PatrickBeatty@chevrontexaco.com>
Bcc:
Received Date: 2003-12-31 13:17:54 GMT
Subject: Action Item: Bruce - RE: SHS Question from Shell

Patsy, Lorraine -

I will take this question as an "action item" to follow-up with Drs. Irons & Wong in early January, during the TC's regularly scheduled monthly status-check phone calls to the investigators...

Best Regards - Bruce.

-----Original Message-----

From: Lorraine Twerdok
Sent: Tuesday, December 30, 2003 6:40 PM
To: Clegg, Patsy M SCC-CHSE-PC; Brian Doll (E-mail); Burnett, Don (E-mail); Cagen, Stuart Z SCC-HSE;
Lynn Russo (E-mail); Michael Johnston; Patrick Beatty
Cc: Bruce Jarnot (E-mail)
Subject: RE: SHS - Question from Shell

Patsy - I do not know if this is addressed in the protocols - Patrick? Stuart? Bruce?

Bruce/Technical Committee can contact the investigators directly (Irons and Wong) to ask the question, if we don't know the answer ourselves.

Happy New Year to All,
Lorraine

-----Original Message-----

From: Clegg, Patsy M SCC-CHSE-PC [mailto:patsy.clegg@shell.com]
Sent: Tuesday, December 30, 2003 5:35 PM
To: Brian Doll (E-mail); Burnett, Don (E-mail); Cagen, Stuart Z SCC-HSE; Lynn Russo (E-mail); Michael
Johnston; Patrick Beatty; Lorraine Twerdok
Subject: SHS - Question from Shell

In a recent update to the business sponsor, the following question was asked: Is there a mechanism for "patients" (i.e. study participants) to give feedback to the sponsors? For example, even with all our efforts to comply with international and Chinese ethical requirements, should a subject feel that they are not being treated appropriately, what is the process by which they can register a concern and we would know about it?-

Regards,
Patsy

Patsy Clegg
Product Steward
Shell Chemical LP
One Shell Plaza, 910 Louisiana, Houston, TX 77002-4916

Tel: +1 713 241 2521 Fax: 3325
Email: patsy.clegg@shell.com
Internet: <http://www.shell.com/chemicals>
