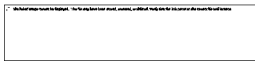


Delivery Report

From: Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]
Sent: 5/15/2017 11:02:33 AM
To: kevin.fredrick@wyo.gov
Subject: Undeliverable: Visit to Wyoming DEQ
Attachments: Visit to Wyoming DEQ

Your message

To: kevin.fredrick@wyo.gov
Subject: Visit to Wyoming DEQ
Sent: 5/15/2017 11:02:32 AM



Your message to kevin.fredrick@wyo.gov couldn't be delivered.

kevin.fredrick wasn't found at wyo.gov.

wagner.kenneth
Action Required

Office 365

kevin.fredrick
Recipient

Unknown To address

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: [Fix email delivery issues for error code 5.1.1 in Office 365](#), and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? [Send feedback to Microsoft.](#)

More Info for Email Admins

Status code: 550 5.1.1

This error occurs because the sender sent a message to an email address outside of Office 365, but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 550 5.1.1 in Office 365](#).

Original Message Details

Created Date: 5/15/2017 11:02:32 AM
Sender Address: wagner.kenneth@epa.gov
Recipient Address: kevin.fredrick@wyo.gov
Subject: Visit to Wyoming DEQ

Error Details

Reported error: *550-5.1.1 The email account that you tried to reach does not exist. Please try 550-5.1.1 double-checking the recipient's email address for typos or 550-5.1.1 unnecessary spaces. Learn more at 550 5.1.1 https://support.google.com/mail/?p=NoSuchUser_c15si3955532oih.298 - gsmtip*
DSN generated by: CY1PR09MB1066.namprd09.prod.outlook.com
Remote server: mx.google.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	5/15/2017 11:02:32 AM	CY1PR09MB1068.namprd09.prod.outlook.com	CY1PR09MB1068.namprd09.prod.outlook.com	mapi

5/15/2017
2 11:02:32 AM CY1PR09MB1068.namprd09.prod.outlook.com CY1PR09MB1066.namprd09.prod.outlook.com

Microsoft SMTP Server
cipher=TLS_ECDHE_RSA

Original Message Headers

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.oma.microsoft.com; s=selector1-epa-gov; h=From:Date:Subject:Message-ID:Content-Type:MIME-Version; bh=1a8qs/H2qpyZkE8m0ScEGr2wCaitY28nhBtPxC/ShZa=;

b=cY/Axn8cXfxFRPxCyr22plRqJXPmlnLvpNm2Ie0PtzYMhia55S9w3TUpQLA8ZSTUkqk96S3zwjjzLTh+tMgHK TuPe80g8qxcps6jqLT9IhcTWLG63zmbeNyDcEMLVqNszbiLQ2sDZMlxFAIWpJX36iibCZvpXvc7Et5x1BLa8=

Received: from CY1PR09MB1068.namprd09.prod.outlook.com (10.166.196.8) by CY1PR09MB1066.namprd09.prod.outlook.com (10.166.195.28) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256_P256) id 15.1.1084.16; Mon, 15 May 2017 11:02:32 +0000

Received: from CY1PR09MB1068.namprd09.prod.outlook.com ([10.166.196.8]) by CY1PR09MB1068.namprd09.prod.outlook.com ([10.166.196.8]) with mapi id 15.01.1084.029; Mon, 15 May 2017 11:02:32 +0000

From: "Wagner, Kenneth" <wagner.kenneth@epa.gov>
To: "kevin.fredrick@wyo.gov" <kevin.fredrick@wyo.gov>
Subject: Visit to Wyoming DEQ
Thread-Topic: Visit to Wyoming DEQ
Thread-Index: AQHSzWrAnjAUcZMAjNE61klBu9E2boQ==
Date: Mon, 15 May 2017 11:02:32 +0000
Message-ID: <6D515711-6D80-4E89-80F1-AE781AA2EA7F@epa.gov>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
authentication-results: wyo.gov; dkim=none (message not signed) header.d=none;wyo.gov; dmarc=none action=none header.from=epa.gov;
x-ms-exchange-messagesentrepresentingtype: 1
x-originating-ip: [70.215.200.17]
x-ms-publictraffictype: Email
x-microsoft-exchange-diagnostics: 1;CY1PR09MB1066;7:mj/30wAEEUcQFFHe1E65t5cQ8ttAQRVkvg1MwphS2YK3NGS51YLC/XozHRbT3xaow0PwRA4F jIRuSLSk4sUyzultWZEUCeEz/BIrn/q/zjnh7t/SXEBgN4pyuc7xmaxc7Z8TU8DSbH943OVW2GD6xlvamFwbdP274 ZHEdMLcM2Gj7cGe72dciTxPWITB0bA/viFou64rCuFvssKlsDvQHK8R3TSuqs34FRfZsftP9E8bZ2rkSRI/gAkq/Q 9UPPaShn4YNlB5Fcv9+GfLJ2XVgDduhg1hI3Z4AFsw411sgQFTm76gVnamNJ8ZB4E0sb5N68V3orZmMhsOnUqCKKq6 DFmw==
x-ms-office365-filtering-correlation-id: 204832f4-fba2-499d-8657-08d49b81e311
x-microsoft-antispam: UriScan:;BCL:0;PCL:0;RULEID:(22001)(2017030254075)(201703131423075)(201703031133081)(201702281549075);SRVR:CY1PR09MB1066;
x-microsoft-antispam-prvs: <CY1PR09MB1066532DF7F768DE76E792D68FE10@CY1PR09MB1066.namprd09.prod.outlook.com>
x-exchange-antispam-report-test: UriScan:(229425074694992);
x-exchange-antispam-report-cfa-test: BCL:0;PCL:0;RULEID:(6040450)(601004)(2401047)(5005006)(8121501046)(3002001)(93006095)(930

01095) (10201501046) (6041248) (201703131423075) (201702281528075) (201703061421075) (201703061406153) (20161123562025) (20161123564025) (20161123560025) (20161123555025) (20161123558100) (6072148);SPVR:CY1PR09MB1066;BCL:0;PCL:0;RULEID:;SRVR:CY1PR09MB1066;

x-forefront-prvs: 0308EE423E

z-forefront-antispam-report:

SFV:NSPM;SFS:(10019020)(39400400002)(39450400003)(39850400002)(39410400002)(6486002)(99286003)(6436002)(77096006)(6512007)(6506006)(54896002)(5640700003)(53936002)(236005)(36756003)(189998001)(6916009)(478600001)(82746002)(122556002)(66066001)(83716003)(2900100001)(86362001)(6116002)(3846002)(54356999)(50986999)(25786009)(5660300001)(33656002)(102836003)(81166006)(3280700002)(3660700001)(2351001)(3480700004)(38730400002)(110136004)(8676002)(2501003)(8936002)(2906002);DIR:OUT;SFP:1102;SCL:1;SRVR:CY1PR09MB1066;H:CY1PR09MB1068.namprd09.prod.outlook.com;FPR:;SPF:None;MLV:sfv;LANG:en;

spandiagnosticsoutput: 1:99

spandiagnosticsmetadata: NSPM

Content-Type: multipart/alternative;

boundary="___000___6D5157116D804E8980F1AE781AA2BA7Fepagov___"

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-originalarrivaltime: 15 May 2017 11:02:32.8205

(UTC)

X-MS-Exchange-CrossTenant-frcmentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: CY1PR09MB1066