Wm. E. Ault - General Offices

January 24, 1969

PRODUCTS RESEARCH & CHEMICAL CORP.
(Gloucester City, N. J.)
Complaint 9-A-68
Aroclor 5442 (clarity & color)

H. L. Williams
Anniston

G. W. Miller - Anniston
W. B. Papageorge - Anniston
R. A. Haydel - Anniston
W. F. Waychoff - WWAYC
G. E. Gibson - GGIBS
H. O. Hehner - HHEHN
J. E. Smith - JSMIT

You have provided a report of investigation of this complaint (H.L.Williams, 12/30/68). When providing it, though, it was reported that there was no reserve sample available for our examination and thus the investigation would not have the benefit of seeing complaint material.

Separately I have sent a sample to the attn. of G.W.Miller. Customer has just sent it to us and it will provide an opportunity to note the condition that they reported.

Please examine the complaint sample and provide an additional report. Does it exhibit the condition that was envisioned as the report of investigation was made. Does your examination of it alter your original report in any way? Are each of the complaint conditions the result of the problem of influences similar to that encountered in Aroclor 5460? Thank you for your help.

WM. E. AULT

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