7/30/80

TURNAROUND-TIME SURVEY

FACT SHEET

American Brakeblock
Manufacturer

1. Turnaround Time - the time from receipt of an order at the Manufacturer's facility until it is shipped from the Manufacturer's facility.

2. NAPA expects a maximum of 3 days turnaround time from suppliers and hopes to get 2 days service.

3. Survey conducted - weeks of June 2 and June 9.

4. Distribution Centers surveyed - Bridgeport, Charlotte, Columbus, Delaware, Denver, Grand Rapids, Morgan Hill, Normal and San Antonio.

5. Procedure - Distribution Center keeps records of the two week's orders and report to the NAPA Operations Committee. A mean average (drop the best and worst reports and average remainder) is computed for each week for each Manufacturer.

6. Results:

	June 1980		August 1979	
Product Line	1st wk	2nd wk	1st wk	2nd wk
American Brakeblok	6	6	7	6

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