**Monsanto** CALL REPORT – ORGANIC DIVISION

DICTATE IN SEQUENCE:
1. HEADING INFORMATION
2. NAMES OF ADDRESSEES
3. NAMES OF CARBONEES
4. IMMEDIATE ACTION NEEDED
5. REPORT ON CALL

REPORT CAPTIONS:
1. OBJECTIVE
2. PERSONS CONTACTED
3. RESULTS
4. ACTION REQUIRED

| CUSTOMER NAME | | | | | | DATE OF CALL |
|---|---|---|---|---|---|---|
| Continental Can Company | | | | | | 11/5/70 |
| CITY AND STATE | | | | DATE RECEIVED | | DATE TYPED |
| Baltimore, Maryland | | | | 11/5/70 | | 11/10/70 |
| CUSTOMER MAILING LIST CHANGES – SERVICE CENTER USE ONLY | | | | | | |
| NAME AND TITLE | PUT ON | TAKE OFF | MP | MAG. | CATEGORY CODES | |
| | | | | | | |
| | | | | | | |
| REGION | SERVICE CENTER | SALESMAN | | | | |
| Eastern | Wilmington | Paul Craska | | | | |

TO N. T. Johnson - St. Louis CC R. A. Garcia - Akron

Contacted: Bob Meyers - Maintenance Supply

Purpose of Visit: Follow up initial order of Pydraul F-9A.

Comments: Meyers indicated the Pydraul F-9A was purchased for a new Hocker piece of equipment which they had received from Chicago. He would not give me any additional information on the purpose of this machine as he indicated it was now confidential and in the trial stages. He did say that they would be getting additional equipment in. This plant generally produces plastic detergent bottles. Meyers was happy that I stopped in as he indicated he felt they had been forgotten. He questioned me concerning the poisonousness of the F-9 should a person inadvertently get some in his mouth. I assured him that it was not a dangerous poison that would kill someone upon contact, however, I felt it would not be a good idea for an individual to drink it. He was satisfied with this explanation and stated that some of the maintenance personnel had been telling people that it was extremely poisonous and if they got some in their mouths it would be dreadful.

Future Action: P. D. Craska will maintain periodic contact with this account to insure customer satisfaction and gain additional information on the equipment.

S-331 (REV. 12/68)

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