

To: H. C. Gaffney

Date: 4/28/84

Location: Chicago Plant

Copy to: R. Johnson  
F. F. Loffelman  
J. A. Stretanski

From: J. F. Daly

Location: Chicago Plant

Extension:

Subject: MONTHLY REPORT FOR APRIL, 1984

Reference:

#### A. TECHNICAL PROJECTS

##### 1. PPG

We have been able to produce a number of lots of Cyastab 40 which are acceptable to PPG. The specific reason for the recent lowering in oil absorption is still to be determined.

##### 2. TENNECO

We now have a formulation and a sample of resin from Tenneco, and have compared testing procedures. The plant steam boiler has been reset to a higher pressure to permit milling at the temperature specified by Tenneco. We are now proceeding to compare Cyastab 523-0 to Tribase XL- oiled once more.

##### 3. NORTH AMERICAN PLASTICS

This customer has found a correlation between dispersion problems in their plant and a 325 mesh wet screen run without brushing or surfactant. Accordingly, we are now using this test method for all Cyastab 15 to be shipped to North American.

##### 4. GEORGIA - PACIFIC/ ETHYL

We are still awaiting retesting of our last 4 sample submissions and detailed results from the customer. Until we know where we now stand, further development work is pointless.

CYWI 1-000137

5. PLYMOUTH RUBBER

This customer uses Lectro 60 in electrical tape. They need good heat stability with a polymeric plasticizer, and good re-release from calender rolls without adversely affecting adhesive adhesion.

We cannot evaluate the lubricity characteristics in our laboratory. We have therefore arranged to make up samples of stabilizers that might work, and send them to Plymouth for testing. These are being made in the laboratory this week.

6. CYASTAB SLM

We are still awaiting evaluation of this stabilizer by Western Electric.

B. PLANT GENERAL

1. COMPUTER

All blood lead data since 1979 are in the computer. We are now working on the graphics program for display of same.

The work processing function is being debugged. Training in word processing has been scheduled at Computerland.

The energy and labor usage program is still awaiting testing.

The air - pallet control program is still under development.

C. COMPLAINTS

There have been 7 complaints to date this year. They can be broken down as follows:

|                             |   |
|-----------------------------|---|
| quality                     | 2 |
| shipping - fault of trucker | 1 |
| not justified               | 3 |
| development problem (PPG)   | 1 |

D. TRIPS AND CUSTOMER CONTACT

1. TRIPS

a. The writer visited North American Plastics, Prairie, Ms., to resolve the specifications for Cyastab 15. Details are reported above.

CYWI 1-000138

D. TRIPS AND CUSTOMER CONTACT (continued)

1. TRIPS (continued)

b. The writer attended the LIA annual meeting in Denver. Details have been reported separately.

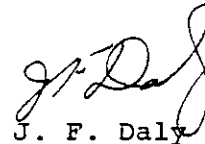
2. CUSTOMER CONTACT - TELEPHONE

a. Bud Malone, Whittaker Co., California called to ask about the availability of Cyastab 810.

b. Neelam Asher, Polamerica , Grand Prairie, Tx called to request an MSDS for 2246.

c. Dave Beegle, PPG, East Point, Ga., called to request a resample of Cyastab 40 lot 238.

d. I spoke with Frank Villa, Envirostrand, Leominster, Ma., regarding our working off their off- grade stabilizer in our kiln.

  
J. F. Daly

CYWI 1-000139