

FILE NAME: Owens-Corning (OC)

DATE: 1966 July 13

DOC#: OC202

DOCUMENT DESCRIPTION: Memo RE Process for Handling Inquires or Complaints about Health Hazards of Fiberglas

PIBERGLAS

*copy of the letter
Al - You should probably work them
this Avenue on regarding you
recent concerning on 286. Content
+ sent on 11/10/66. M. Handwritten*

Circ to Dept MGRS.

To: All Officers
Regional and Branch Managers
Sales and Contracting Divisions
and their Branch Personnel
Plant Managers

July 13, 1966

00186

After discussions with the Chairman and the President, I have been asked to restate and re-emphasize a policy of long standing which apparently is not thoroughly understood today.

Any inquiries or complaints, from whatever source, concerning alleged health hazards from use of Piberglas products, or air or water pollution, are to be referred immediately to me or, in my absence, Mr. C. G. Staelin. The inquirer or complainant should be advised at once that the matter has been so referred, but without any further comment. Finally, no statements are to be made or comments given to any representatives of news media without prior consultation with me or, in my absence, Mr. James Murphy.

JMB/ck

John Marshall Briley
John Marshall Briley
Vice President

*C Please get me
my copies of this
Handwritten on 11/10/66
dist. C*

XERO
COPY

XERO
COPY