

Delivery Report

From: Microsoft Outlook [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=MICROSOFTEXCHANGE329E71EC88AE4615BBC36AB6CE41109EF7088051]
Sent: 10/20/2017 4:05:32 PM
To: jim.macey@nebraska.gov
Subject: Undeliverable: MS4 Issue
Attachments: MS4 Issue



Your message

To: jim.macey@nebraska.gov
Subject: MS4 Issue
Sent: 10/20/2017 4:05:30 PM



Your message to jim.macey@nebraska.gov couldn't be delivered.

When Office 365 tried to send your message, the receiving email server outside Office 365 reported an error.

greenwalt.sarah	Office 365	jim.macey
Sender	Action Required	
		
		Policy violation or system error

How to Fix It

Check the "Reported Error" from the "Error Details" section shown below for more information about the problem. The error might tell you what went wrong and how to fix it. For example, if the error states that the message was blocked due to a potential virus or because the message was too large, try sending the message again without attachments.

If you're not able to fix the problem, it's likely that only the recipient's email admin can fix it. Contact the recipient by some other means (by phone, for example) and ask them to tell their email admin about the problem. Give them the "Reported Error" from the "Error Details" section below.

Was this helpful? [Send feedback to Microsoft.](#)

More Info for Email Admins

Status code: 550 5.0.350

The error reported by the receiving server wasn't specific enough to determine the exact nature of the problem. These errors often indicate the message violates a security or policy setting configured on the recipient's email servers.

If the sender is unable to fix the problem by modifying their message, then it's likely a problem that only the recipient's email admin can fix. Try the following:

Check the error for information about the problem - The "Reported Error" returned by the external email server can be found in the "Error Details" section below. This error might tell you what went wrong and provide clues for how to fix it. For example, if the error states the message was rejected due a Sender Policy Framework (SPF) issue, then you'll have to work with your domain registrar to correctly configure your domain's SPF records.

Check the error for information about where the problem is happening - For example, look for a domain name like contoso.com. A domain name in the error might suggest who is responsible for the error. It could be the recipient's email server, or it could be a third-party service that your organization or the recipient's organization is using to process or filter email messages.

If you can't fix the problem, contact the responsible party's email admin - Give them the error code and error message from this non-delivery report (NDR) to help them troubleshoot the issue. For security or policy violation issues, it might be sufficient for them to just add your sending IP addresses or domain to their allowed senders list.

It's likely that only the recipient's email admin can fix the problem. Unfortunately, it's unlikely Office 365 Support will be able to help with these kinds of externally reported errors.

Original Message Details

Created Date: 10/20/2017 4:05:30 PM
Sender Address: greenwalt.sarah@epa.gov
Recipient Address: jim.macey@nebraska.gov
Subject: MS4 Issue

Error Details

Reported error: 550 5.0.350 Remote server returned an error -> 550 #5.1.0 Address rejected.
DSN generated by: DM2PR09MB0763.namprd09.prod.outlook.com
Remote server: mx02.ne.gov

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	10/20/2017 4:05:30 PM	DM2PR09MB0761.namprd09.prod.outlook.com	DM2PR09MB0761.namprd09.prod.outlook.com	mapi
2	10/20/2017 4:05:30 PM	DM2PR09MB0761.namprd09.prod.outlook.com	DM2PR09MB0763.namprd09.prod.outlook.com	Microsoft SMTP Service Cipher=TLS_ECDHE_F

Original Message Headers

DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=usepa.onmicrosoft.com;

s=selector1-epa-gov;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version;
bh=s/DqLGgHu9mJ/yegkzooJHnu91b259Huqh9W4E07v7A=;

b=jsT1aPmeH2M5xDe78+1Lp/OxmaLDd8jd5e5abgl389OqyYhbqSdP/KuSBuEJ0u5Kw/2q9+iIXnUC7h6hb9iJJA
j8M/RUtvJwk2itHqyNTco2pYMONy+LCWjrB8nWmqe+CSzT5Qcmzhlwbt8stY0x8LfGEG8EyxzasL9wnXd5TM=
Received: from DM2PR09MB0761.namprd09.prod.outlook.com (10.161.145.146) by
DM2PR09MB0763.namprd09.prod.outlook.com (10.161.145.148) with Microsoft SMTP
Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384_P256) id
15.20.77.7; Fri, 20 Oct 2017 16:05:30 +0000
Received: from DM2PR09MB0761.namprd09.prod.outlook.com
([fe80::ald7:6c8c:7971:9726]) by DM2PR09MB0761.namprd09.prod.outlook.com
([fe80::ald7:6c8c:7971:9726818]) with mapi id 15.20.0077.022; Fri, 20 Oct
2017 16:05:30 +0000
From: "Greenwalt, Sarah" <greenwalt.sarah@epa.gov>
To: "jim.macey@nebraska.gov" <jim.macey@nebraska.gov>
Subject: MS4 Issue
Thread-Topic: MS4 Issue
Thread-Index: AQHTSb1A0jPJTYoB+0yAh61xnNqAsA=
Date: Fri, 20 Oct 2017 16:05:30 +0000
Message-ID: <48DE5E84-AA84-40DE-82BB-50951DD71D5A@epa.gov>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
authentication-results: spf=none (sender IP is)
smtp.mailfrom=greenwalt.sarah@epa.gov;
x-originating-ip: [2600:1014:b106:20df:f020:ade2:f070:1450]
x-ms-publictraffictype: Email
x-microsoft-exchange-diagnostics:
1;DM2PR09MB0763;6:7qw0zTfO6l7p3ErLMSv61pE4Vw48LQMocfRGEUvf00dJ1LvU+g/JYE0JjW5uUXEkcJd28Jy
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0qMw==;5:CBnPKnjKadM8qTrE2Gj1CLSem/GllcOkM+v7cqZ70+rgrvTdjZIZVuc0U+TR91PoQbU3S5tHhOkRQnDJ
sVwaTr8XCygsDNY223u9mwDSy75999iXn72IGV4LORMWU9ciYqim2wpygHSNsUNbTcrNpw==;24:XeJY0HsP8AD/+
tg54YlgnyzTN+1DX5/d40cqMlyInGvZDWrWCjFSH/8iB135dIFpg40sdu4lydXXKv1T3nXlWcJzaKgzt162c/XiJk
NiPO4=;7:ullZ6v0837Ki+LlOXytQeZmCUZAcNE7Ceu9q0tKlnqMvD4RitG7Z18k/nW3PsfYamSP8GvTAJomFRd4
qn7aJR0cJmIcsKvmwdAP3p9i/bJ0jZ2ivO+Gkd5GpuG2lES+SPsFz4n13lim0psuYW2sNUJLmMQaTbrwxTbzyQJ7F
AYEhaqnEK+ZWllyOvLcEAEaVu2buvJCjq2V+xD5/30WQWoc0ze97nradCwPLEEFz2o6U=
z-ms-exchange-antispam-srfa-diagnostics: SSOS;
x-ms-office365-filtering-correlation-id: 65522488-6775-4a9d-df44-08d517d46325
x-microsoft-antispam:
UriScan:;BCL:0;PCL:0;RULEID:(22001)(4534020)(4602075)(4627075)(201703031133081)(201702281
549675)(2017052603199);SPVR:DM2PR09MB0763;
z-ms-trafficdiagnostic: DM2PR09MB0763;
x-exchange-antispam-report-test: UriScan:;
z-microsoft-antispam-prvs:
<DM2PR09MB0763EB2DD6B1AC7ADDA62D0EEC430@DM2PR09MB0763.namprd09.prod.outlook.com>
x-exchange-antispam-report-cfa-test:
BCL:0;PCL:0;RULEID:(100000700101)(100105000095)(100000701101)(100105300095)(100000702101)
(100105100095)(6040450)(2401047)(8121501046)(5005006)(3002001)(93006095)(93001095)(102015

01046) (100000703101) (100105400095) (3231020) (6041248) (20161123564025) (20161123555025) (20161123558100) (20161123562025) (201703131423075) (201702281528075) (201703061421075) (201703061406153) (20161123560025) (6072148) (201708071742011) (100000704101) (100105200095) (100000705101) (100105500095); SRVR: DM2PR09MB0763; BCL: 0; PCL: 0; RULEID: (100000800101) (100110000095) (100000801101) (100110300095) (100000802101) (100110100095) (100000803101) (100110400095) (100000804101) (100110200095) (100000805101) (100110500095); SRVR: DM2PR09MB0763;

x-forefront-prvs: 0466CA5A45

x-forefront-antispam-report:

SFV:NSPM;SFS:(10019020) (6009001) (376002) (346002) (199003) (189002) (82746002) (6512007) (53936002) (316002) (9886003) (6116002) (5640700003) (6436002) (33656002) (3280700002) (99286003) (345774005) (6506006) (86362001) (83716003) (8676002) (105586002) (558084003) (6486002) (5250100002) (81156014) (2501003) (478600001) (14454004) (81166006) (8936002) (102836003) (5003630100001) (50986999) (7116003) (101416001) (6916009) (54356999) (5660300001) (25786009) (68736007) (3660700001) (36756003) (7736002) (2900100001) (2351001) (2906002) (305945005) (106356001) (189998001) (97736004); DIR: OUT; SFP: 1102; SCL: 1; SRVR: DM2PR09MB0763; H: DM2PR09MB0761.namprd09.prod.outlook.com; FFR: ; SPF: None; PTR: InfoNoRecords; A: 1; MX: 1; LANG: en;

received-spf: None (protection.outlook.com: epa.gov does not designate permitted sender hosts)

spandiagnosticsoutput: 1:99

spandiagnosticsmetadata: NSPM

Content-Type: text/plain; charset="us-ascii"

Content-ID: <1893DE0D6070D04C97ACDAA4EAED6546@usepa.cnmicrosoft.com>

Content-Transfer-Encoding: quoted-printable

MIME-Version: 1.0

X-OriginatorOrg: epa.gov

X-MS-Exchange-CrossTenant-originalarrivaltime: 20 Oct 2017 16:05:30.5318 (UTC)

X-MS-Exchange-CrossTenant-fromentityheader: Hosted

X-MS-Exchange-CrossTenant-id: 88b378b3-6748-4867-acf9-76aacbeca6a7

X-MS-Exchange-Transport-CrossTenantHeadersStamped: DM2PR09MB0763