



REGION 8
1595 Wynkoop Street
Denver, CO 80202-1129

March 11, 2025

Ref: 8WD-SDR

SENT VIA EMAIL
DIGITAL DELIVERY RECEIPT REQUESTED

Jason Murphy, Facilities Superintendent
Yellowstone National Park - Old Faithful
P.O. Box 168
Yellowstone National Park, Wyoming 82190
jason_murphy@nps.gov

Re: Notice of Noncompliance
Lead and Copper Rule
Failure to Perform Activities After Incurring a Lead Action Level Exceedance
PWS ID# WY5680085 C

Dear Jason Murphy:

The purpose of this letter is to inform you that Yellowstone National Park-Old Faithful Public Water System (System) has failed to perform the activities detailed below. These activities were required after the System exceeded the Lead Action Level in the June 1 to September 30, 2023, monitoring period. These activities were specified in the Action Level Exceedance (ALE) letter dated October 23, 2023, that the U.S. Environmental Protection Agency (EPA) emailed to the System. Please address each of the items below.

Violations

1. In accordance with 40 C.F.R. § 141.85(b)(2) and § 141.90(f)(1) of the National Primary Drinking Water Regulations (NPDWR), all water systems that exceed the Lead Action Level are required to complete the Public Education (PE) requirements no later than 60 days after the end of the monitoring period or by November 29, 2023, for the June 1 to September 30, 2023, monitoring period. All PE materials must be submitted to EPA for approval prior to posting or distribution. The system did not complete the PE requirements as required before the specified deadline. The EPA did receive the initial PE requirements on March 10, 2025; however, the quarterly requirements due February 29, 2024, and May 31, 2024, are still outstanding.

This is a violation of the NPDWR. Please take the following actions as soon as possible:

- a. Review Number 5 of the enclosed instructions on how to complete the PE requirement.
 - b. Complete PE activity. Mailing the statement separately as an alternative to including with the water bill is approved.
 - c. Provide our office with a copy of Part 5 of the attached certification as soon as possible but no later than 10 days after completion of PE.
 - d. This is a treatment technique violation and requires a Tier 2 Public Notice (PN) pursuant to 40 C.F.R. Part 141 Subpart Q Appendix A(I)(C)(1). See PN section below for Tier 2 PN requirements.
2. In accordance with 40 C.F.R. § 141.87(b)(1) of the National Primary Drinking Water Regulations (NPDWR), all water systems that exceed the Lead or Copper Action Level are required to collect water quality parameter (WQP) samples **at the tap** no later than 6 months after the beginning of the monitoring period during which the Lead or Copper Action Level was exceeded, or by November 30, 2023, for the June 1 to September 30, 2023 monitoring period. The original ALE letter dated October 24, 2023, indicated that the deadline was December 31, 2023; however, the regulatory deadline should have been November 30, 2023. Our records indicate that the System's residential population is 50, and nontransient population is 715 for a total population 765 as subject to the Lead and Copper Rule (LCR). A water system serving a population between 501 and 3,300 must collect **two sets** of the following tap water quality parameter samples from **two tap locations** in the distribution system for a total of **four samples**. EPA received the appropriate water quality parameters for samples collected on October 31 and November 1, 2024.

This is a violation of the NPDWR. This violation was returned to compliance when those water quality parameter results were submitted to the EPA. Please take the following action as soon as possible:

- a. This is a monitoring violation and requires a Tier 3 public notification (PN) pursuant to 40 C.F.R. Part 141 Subpart Q Appendix A(I)(C)(1). See PN section below for Tier 3 PN requirements.
3. In accordance with 40 C.F.R. § 141.86(d)(4)(vi)(A), § 141.87(a)(1)(ii), and § 141.87(b)(2) of the National Primary Drinking Water Regulations (NPDWR), all water systems that exceed the Lead or Copper Action Level are required to collect **source** water quality parameter (WQP) samples at each Entry Point to the Distribution System (EPTDS) no later than 6 months after the beginning of the monitoring period during which the lead or copper action level was exceeded, or by November 30, 2023, for the June 1 to September 30, 2023 monitoring period. The original ALE letter dated October 24, 2023, indicated that the deadline was December 31, 2023; however, the regulatory deadline should have been November 30, 2023. EPA received the appropriate water quality parameters for samples collected on October 31 and November 1, 2024.

This is a violation of the NPDWR. This violation was returned to compliance when those water quality parameter results were submitted to the EPA. Please take the following action as soon as possible:

- a. This is a monitoring violation and requires a Tier 3 public notification (PN) pursuant to 40 C.F.R. Part 141 Subpart Q Appendix A(I)(C)(1). See PN section below for Tier 3 PN requirements.
4. In accordance with 40 C.F.R. § 141.81(e)(1) of the National Primary Drinking Water Regulations (NPDWR), all water systems that exceed the Lead or Copper Action Level are required to recommend Optimal Corrosion Control Treatment (OCCT) to EPA no later than 6 months after the end of the monitoring period during which the Lead or Copper Action Level was exceeded, or by March 31, 2024 for the June 1 to September 30, 2023 monitoring period. The original ALE letter dated October 24, 2023, indicated that the deadline was June 30, 2024; however, the regulatory deadline should have been March 31, 2024. EPA received an OCCT recommendation on March 6, 2025.

This is a violation of the NPDWR. This violation was returned to compliance when the EPA received the OCCT recommendation. Please take the following action as soon as possible:

- a. This is a treatment technique violation and requires a Tier 2 Public Notice (PN) pursuant to 40 C.F.R. Part 141 Subpart Q Appendix A(I)(C)(1). See PN section below for Tier 2 PN requirements.
5. In accordance with 40 C.F.R. § 141.88(b) of the National Primary Drinking Water Regulations (NPDWR), all water systems that exceed the Lead or Copper Action Level are required to collect lead and copper source water samples at the Entry Point to the Distribution System (EPTDS) no later than 6 months after the end of the monitoring period during which the Lead or Copper Action Level was exceeded, or by March 31, 2024 for the June 1 to September 30, 2023 monitoring period. The original ALE letter dated October 24, 2023, indicated that the deadline was June 30, 2024; however, the regulatory deadline should have been March 31, 2024. The EPA received EPTDS lead and copper sample results for samples collected on November 1, 2024.

This is a violation of the NPDWR. This violation was returned to compliance when EPA received the sample results. Please take the following action as soon as possible:

- a. This is a monitoring violation and requires a Tier 3 public notification (PN) pursuant to 40 C.F.R. Part 141 Subpart Q Appendix A(I)(C)(1). See PN section below for Tier 3 PN requirements.
6. In accordance with 40 C.F.R. § 141.83(a)(1) of the National Primary Drinking Water Regulations (NPDWR), all water systems that exceed the Lead or Copper Action Level are required to submit a source water treatment (SOWT) recommendation to EPA no later than 6 months after the end of the monitoring period during which the Lead or Copper Action Level was exceeded, or by March 31, 2024 for the June 1 to September 30, 2023 monitoring period. The original ALE letter dated October 24, 2023, indicated that the deadline was June 30, 2024; however, the regulatory deadline should have been March 31, 2024. The EPA received a SOWT recommendation on March 6, 2025.

This is a violation of the NPDWR. This violation was returned to compliance with the SOWT recommendation submission.

- a. This is a treatment technique violation and requires a Tier 2 Public Notice (PN) pursuant to 40 C.F.R. Part 141 Subpart Q Appendix A(l)(C)(1). See PN section below for Tier 2 PN requirements.

Public Notice

1. Tier 2 Public Notice (PN) Requirements

- a. In accordance with 40 C.F.R. § 141.203, you must notify your customers of this Tier 2 violation by issuing PN as soon as practical but no later than **30 days** after the System learns of this violation, or the date this letter is received by the System, whichever is earlier. This PN must be issued via mail or direct delivery to each customer receiving a bill and other service connections. In addition, you must use another method reasonably calculated to reach other persons regularly served by the system if they would not normally be reached by mail or direct delivery. Such persons may include those who do not pay water bills or do not have service connection addresses (e.g., house renters, apartment dwellers, university students, nursing home patients, prison inmates, etc.). Other methods may include: publication in a local newspaper; delivery of multiple copies for distribution by customers that provide their drinking water to others (e.g., apartment building owners or large private employers); posting in public places served by the system or on the internet; or delivery to community organizations. Enclosed is a copy of a Tier 2 PN template that meets all of the Federal requirements. If the PN is posted, the notice must remain in place for as long as the violation or situation persists, but in no case for less than seven days, even if the violation or situation is resolved.
- b. Provide EPA with a copy of your PN and certification within 10 days of completion. A copy of the PN certification form is located at the bottom of the enclosed Tier 2 PN instructions.

2. Tier 3 Public Notice (PN) Requirements

- a. In accordance with 40 C.F.R. § 141.204, a PN is required within **one year** after the System learns of the violation, or the date this letter is received by the System, whichever is earlier. You may use the Consumer Confidence Report (CCR) as your Tier 3 PN delivery method if the CCR contains all elements of the Tier 3 PN template and will be delivered prior to the deadline. Otherwise, you must deliver a separate PN along with your water bill or other mailing or deliver directly by hand. Enclosed is a copy of the Tier 3 PN template that meets all federal requirements.
- b. Provide EPA with a copy of your PN and certification within 10 days of completion. A copy of the PN certification form is located at the bottom of the enclosed Tier 3 PN instructions.

You should be aware that any violation of the NPDWR may result in the Agency bringing a formal enforcement action against your water system. If formal enforcement action were to be necessary, the Safe Drinking Water Act provides for civil judicial penalties of up to \$71,545 per day of violation. We prefer to resolve problems before such formal enforcement is necessary, and we ask for your cooperation to correct them quickly and effectively.

Please send all forms and sample results to our office using one of the methods listed below. Include

your PWS name and PWS ID# on all correspondence.

Email: R8DWU@epa.gov

Fax: (303) 312-7517

Mail: Refer to the address at the top of this letter. Please use Mail Code 8WD-SDR on the envelope.

To discuss these requirements in more detail, please call Chelsea Ransom at (303) 312-6876, or by email at ransom.chelsea@epa.gov.

Sincerely,

**SETH
TOURNEY**

Digitally signed by SETH
TOURNEY
Date: 2025.03.11 10:23:30
-06'00'

Seth Tourney, P.E.
Supervisor, Rule Implementation Section
Drinking Water Program

Enclosures:

Instructions for Public Education under Lead and Copper Rule
Certification of Public Education for Community Public Water Systems
Instructions for Lead and Copper Rule Tier 2 Violation Public Notice
Instructions for Failure to Monitor Water Quality Parameters Tier 3 Public Notice
Instructions for Failure to Monitor Source Water Lead and Copper Tier 3 Public Notice

cc:

Duane Bubac, Chief of Maintenance
Yellowstone National Park
duane_bubac@nps.gov

Daniel Adams
Yellowstone National Park
daniel_adams@nps.gov

Sean Rauch, Maintenance Supervisor
Ynp-Grant Village, Lewis Lake
sean_rauch@nps.gov

Instructions for Public Education under the Lead and Copper Rule – (Lead Only)

Delivery of Public Education Materials for a Community Public Water System (PWS)

- 1) The PWS must deliver printed public education materials to all persons served by the water system.
- 2) The PWS must deliver public education materials to local public health agencies even if they are not located within the water system's service area. The PWS must contact the local public health agency directly by phone or in person. The local public health agencies may provide a specific list of additional community based organizations serving target populations, which may include organizations outside the service area of the water system. If such lists are provided, the system must deliver public education materials to all organizations on the lists provided.
- 3) The PWS must deliver public education materials to the following organizations if they are located within your service area, and encourage them to pass the information along to persons who attend or visit (especially pregnant women and children):
 - A. Public and private schools or school boards
 - B. Women, Infants and Children (WIC) and Head Start programs
 - C. Public and private hospitals and medical clinics
 - D. Pediatricians
 - E. Family Planning clinics
 - F. Local Welfare agencies
- 4) A good faith effort must be made to find and contact the following organizations within your service area to deliver public education materials and encourage them to pass the information along to persons who attend or visit (especially pregnant women and children):
 - A. Licensed childcare centers
 - B. Public and private preschools
 - C. Obstetricians/Gynecologists and Midwives
- 5) The PWS must, no less than quarterly, provide the following information (shown in italics) in each water bill beginning immediately. The PWS must continue to include the information in the water/utility bill every billing cycle, but no less than quarterly, while the PWS exceeds the lead action level.

[Insert name of water system] water system found high levels of lead in drinking water in some homes. Lead can cause serious health problems. For more information please call [Insert contact phone number] water system or visit [insert your website here].
- 6) If the system serves a population greater than 100,000, the public education notice must be posted on the system's website.
- 7) Submit a press release to newspaper, television, and radio stations. This requirement may be waived for systems serving less than 3,300 people as long as the PWS distributes notices to every household served.

- 8) In addition to the above, the PWS must implement at least three activities (one activity is required for systems serving less than 3,300 people) from those listed below to provide public education information on lead.
- A. Public service announcements
 - B. Paid advertisements
 - C. Public area information displays
 - D. E-mails to customers
 - E. Public meetings
 - F. Household deliveries
 - G. Targeted individual customer contact
 - H. Direct material distribution to all multi-family homes and institutions
 - I. Other methods approved by EPA.

Send in the Certification of Public Education form found at the end of the PE template to EPA Region 8 within 10 days after completing the Public Education activities described above.

Send Certification of PE to:

Email to: r8dwu@epa.gov

Or by regular mail to:

EPA Region 8, Lead/Copper Rule Manager
1595 Wynkoop Street, Denver, CO 80202-1129

Or fax to: Attention Lead/Copper Rule Manager, 1-877-876-9101

NOTE: A water system may discontinue delivery of public education materials if the system has met the lead action level during the most recent six-month monitoring period.

Certification of Public Education for Community Public Water Systems

Please complete these forms and return to EPA Region 8, Lead/Copper Rule Manager, 1595 Wynkoop Street, Denver, CO 80202-1129, email to r8dwu@epa.gov or fax to Attention Lead/Copper Action Level Exceedance Rule Manager, 1-877-876-9101

Part 1: Delivery of Public Education to all persons served by the water system(s), including consecutive systems for further distribution.

I _____ certify that the attached public education was issued
(PWS Operator/Responsible Party)

From _____ to _____
(Date) (Date)

The attached notice was issued by _____
(Method(s) of delivery)

Signature _____ Date _____

Part 2: Contacting Local Public Health Agencies

I _____ certify that the following public health agencies were notified:
(PWS Operator/Responsible Party)

Name of Agency: _____ on _____ by _____
(Date) (Method of delivery)

Name of Agency: _____ on _____ by _____
(Date) (Method of delivery)

Name of Agency: _____ on _____ by _____
(Date) (Method of delivery)

Name of Agency: _____ on _____ by _____
(Date) (Method of delivery)

Name of Agency: _____ on _____ by _____
(Date) (Method of delivery)

Signature _____ Date _____

Part 3: Delivery of Public Education to community organizations, including schools and school boards, WIC and head start programs, childcare facilities, hospitals and clinics, and welfare agencies

I _____ certify that the following facilities were notified:
(PWS Operator/Responsible Party)

Name of Organization or Facility	Date of Notification	Method of Delivery

Signature _____ Date _____

Part 4: Quarterly PE Distribution Requirements

The PWS must continue to include the information in italics below in the water/utility bill every billing cycle, but no less than quarterly, while the system exceeds the lead action level.

[Insert name of water system] found high levels of lead in drinking water in some homes. Lead can cause serious health problems. For more information please call [insert name of water system] or visit [insert your website here].

Note to PWS: Please remember to submit Part 1 of the PE Certification to EPA every quarter that the information above is distributed.

Signature _____ Date _____

Part 5: Press Release

I _____ certify that the attached public education was issued
(PWS Operator/Responsible Party)

As a press release to: _____ on _____
(newspaper, TV, or radio station) (Date)

Signature _____ Date _____

Note: Press release may be waived if population is less than 3,300

Part 6: Delivery of Public Education as a Public Service Announcement

I _____ certify that the following three public service announcements
(PWS Operator/Responsible Party)

were implemented. If any extra announcements were implemented, list them in the extra rows below.

Number	Name of Organization or Facility	Date of Notification	Method of Delivery
1			
2			
3			

Signature _____ Date _____

Instructions for Lead and Copper Rule (LCR) Tier 2 Violation Public Notice

Since lead and copper public education, optimal corrosion control recommendation and source water treatment recommendation violations are treatment technique violations, they require Tier 2 public notification. You must provide public notice to persons served as soon as practical but within 30 days after you learn of the violation [[40 CFR 141.203\(b\)](#)].

Community Water Systems must use one of the following methods [[40 CFR 141.203\(c\)](#)]:

- Hand or direct delivery
- Mail, as a separate notice or included with the bill (if delivered within 30 days of the violation)
- Another method approved in writing by the state

In addition, CWSs must use another method reasonably calculated to reach others if they would not be reached by the first method [[40 CFR 141.203\(c\)](#)]. Such methods could include newspapers, e-mail, or delivery to community organizations. If you mail, post, or hand deliver, print your notice on your system's letterhead, if available.

The notice on the reverse is appropriate for mailing, posting, or hand delivery. If you modify this notice, you must still include all required public notice elements from [40 CFR 141.205\(a\)](#) and leave the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects (from [Appendix B to 40 CFR 141 Subpart Q](#)) must be included as written and is presented in this notice in italics with an asterisk on either end. You will need to update the information presented in brackets with the appropriate information.

You must also include standard language to encourage the distribution of the public notice to all persons served, where applicable [[40 CFR 141.205\(d\)](#)]. This language is also presented in this notice in italics with an asterisk on either end.

Description of the Violation

This template is written for systems which have not met timing, content, delivery and/or State reporting requirements for Public Education, Optimal Corrosion Control Treatment Recommendation, or Source Water Treatment Recommendation. The Lead and Copper Rule requires a water system that exceeds the lead action level based on tap water samples collected in accordance with [§ 141.86](#) to deliver the public education materials to their consumers, submit an Optimal Corrosion Control Treatment Recommendation and a Source Water Treatment Recommendation to their primary agency. The following may help you explain the violation:

- This is a treatment violation, but it does not mean there is lead in your drinking water. However, it is important that we take measures to control lead levels in the water, because ingesting lead can cause serious health consequences.

Corrective Action

In your notice, describe corrective actions you are taking. You can use the following language, if appropriate, or develop your own text:

- We conducted a lead public education program in [month, year]. You should have received a brochure explaining in more detail steps you can take to reduce exposure until lead service lines are replaced and the system is in compliance with the Lead and Copper Rule.

If consumers ask for information on testing their water, you should have on hand the names of laboratories consumers can call. Tell consumers to call NSF International at 1(800) NSF-8010 or the Water Quality Association at 1(800) 749-0234 for information on appropriate filters. For more information on lead, have consumers visit the EPA Ground Water and Drinking Water Website at <https://www.epa.gov/ground-water-and-drinking-water>.

After Issuing the Notice

Make sure to send a copy of each type of notice and a certification that you have met all the public notification requirements to your privacy agency within 10 days after the original or any repeat notice(s) [\[40 CFR 141.31\(d\)\]](#).

Certification of Public Notification

I _____ certify that the attached public notification was issued
(PWS Operator/Responsible Party)
from _____ to _____.
(Date) (Date)
The attached notice was issued by _____.
(Method of delivery)

Signature _____ Date _____

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

[Water System Name] Water Contains High Levels of Lead

Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely sample water at consumers' taps for lead. [Water System Name] found elevated levels of lead in drinking water in some homes/buildings between [Month, Year] and [Month, Year]. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead:

- Call us at the number below to find out how to get your water tested for lead.
- Find out whether your pipes contain lead or lead solder.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead from the pipes.
- Don't cook with or drink water from the hot water tap; lead dissolves more easily into hot water.
- Do not boil your water to remove lead. Boiling water makes the lead more concentrated – the lead remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. Typically, lead enters water supplies by leaching from lead or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. However, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in or leading to your home are made of lead or contain lead solder. These homes may want to consider using pitcher filters or alternate water supplies for drinking water.

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

What is being done and when do we expect to resolve the issue?

[Describe corrective action.]

For more information, please contact [name of contact] at [phone number] or [mailing address].

For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's Web site at <http://www.epa.gov/lead> or contact your health care provider.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by [water system name]. State Water System ID#: _____.

Date distributed: _____.

Instructions for Failure to Monitor Water Quality Parameters Tier 3 Public Notice

ATTENTION: PWS Operator/Responsible Party

For monitoring violations, you must provide public notice to persons served within one year after you learn of the violation (141.204(b)).

Community systems must use one of the following methods of delivery (141.204(c)):

- Hand or direct delivery
- Mail, as a separate notice or included with the bill

In addition, community water systems must use another method reasonably calculated to reach others if they would not be reached by the first method (141.204(c)). Such methods could include newspapers, email, or delivery to community organizations. If you post the notice, it must remain posted until the violation is resolved. If the violation has been resolved, you must post the notice for at least one week (141.204(b)). If you mail, post, or hand deliver, print your notice on letterhead, if available.

Corrective Actions

In your notice, describe corrective actions you took or are taking. This could include information stating that you have since taken or are in the process of taking the required samples.

After Issuing the Notice

Within ten days after issuing the notice, you must send to EPA a copy of each type of notice, along with a certification (see example below) that you have met all the public notice requirements.

Provide copies to EPA Region 8 using one of the following methods:

Email: R8DWU@epa.gov

Fax: 1-877-876-9101

Mail: Refer to the address at the top of this letter. Please use Mail Code 8WD-SDR on the envelope.

Certification of Public Notification

I _____ certify that the attached public notification was issued
(PWS Operator/Responsible Party)

from _____ to _____.
(Date) (Date)

The attached notice was issued by _____.
(Method of delivery)

Signature _____ Date _____

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for _____ (Public Water System Name)

Our water system violated the Lead and Copper Regulation after incurring an Action Level Exceedance. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards.

During _____, we did not monitor for _____
(compliance period after Action Level Exceedance date) (water quality parameter(s))
and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the parameters(s) we did not properly test for during the compliance period, how often we are supposed to sample and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were taken.

Water Quality Parameters	Number of samples taken	When/Where samples should have been taken	When samples were taken

What happened? What is being done?

(describe corrective action.)

For more information, please contact _____ at _____
(name of contact) (phone number)
or _____
(mailing address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hands or mail.

This notice is being sent to you by _____
(system)

Public Water System ID#: _____ Date distributed: _____

Instructions for Failure to Monitor Source Water Lead and Copper Tier 3 Public Notice

ATTENTION: PWS Operator/Responsible Party

For monitoring violations, you must provide public notice to persons served within one year after you learn of the violation (141.204(b)).

Community systems must use one of the following methods of delivery (141.204(c)):

- Hand or direct delivery
- Mail, as a separate notice or included with the bill

Non-community systems must use one of the following methods of delivery (141.204(c)):

- Posting in conspicuous locations
- Hand delivery
- Mail

In addition, both community and non-community systems must use another method reasonably calculated to reach others if they would not be reached by the first method (141.204(c)). Such methods could include newspapers, email, or delivery to community organizations. If you post the notice, it must remain posted until the violation is resolved. If the violation has been resolved, you must post the notice for at least one week (141.204(b)). If you mail, post, or hand deliver, print your notice on letterhead, if available.

Corrective Actions

In your notice, describe corrective actions you took or are taking. This could include information stating that you have since taken or are in the process of taking the required samples.

After Issuing the Notice

Within ten days after issuing the notice, you must send to EPA a copy of each type of notice, along with a certification (see example below) that you have met all the public notice requirements.

Provide copies to EPA Region 8 using one of the following methods:

Email: R8DWU@epa.gov

Fax: 1-877-876-9101

Mail: Refer to the address at the top of this letter. Please use Mail Code 8WD-SDR on the envelope.

Certification of Public Notification

I _____ certify that the attached public notification was issued
(PWS Operator/Responsible Party)
from _____ to _____.
(Date) (Date)

The attached notice was issued by _____.
(Method of delivery)

Signature _____ Date _____

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for _____
(Public Water System Name)

Our water system violated the Lead and Copper Regulation after incurring an Action Level Exceedance. Even though these were not emergencies, as our customers, you have a right to know what happened and what we did to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are indicators of whether or not our drinking water meets health standards. During _____, we did not monitor for source water lead and copper, and
(compliance period after Action Level Exceedance)
therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the contaminant(s) we did not properly test for during the compliance period, how often we are supposed to sample and how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were taken
Source Water Lead and Copper	Once, after Action Level Exceedance			

What happened? What is being done?
(describe corrective action.)

For more information, please contact _____ at _____
(name of contact) (phone number)
or _____
(mailing address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hands or mail.

This notice is being sent to you by _____
(system)

Public Water System ID#: _____ Date distributed: _____