



December 21, 1989

Mr Leonard Hughes Esquire
Hoffman Hughes McWhorter & Wener
Suite 1234
100 North Main Building
Memphis TN 38103

RE: PRODUCT WARRANTY
ARCHITECTS 70 - EBONYWOOD

Dear Mr. Hughes:

Thank you for your letter of December 4, 1989 pertaining to the Architect 70 shingles covering your home. Mr Anthony has referred your letter to me for processing your claim.

Bird sold its roofing facility at Shreveport, Louisiana to Genstar Roofing Products Company (now identified as GS roofing Products Company, Inc.) in February of 1985. Your claim is the responsibility of GS Roofing Products Company, Inc. All future correspondence should be directed to them. We are forwarding your letter to their Pat Ladner and sending a copy of it to their Sue Maurer of Irving, Texas.

We have retained a copy of your letter for future reference in our files.

Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Clifford J Patenaude".

Clifford J Patenaude
R & D and Q C Manager

CJP/bd

cc: Mr Pat Ladner
GS Roofing Products Company Inc
620 Aero Drive
P O Box 72
Shreveport LA 71107

Mrs Sue Maurer
Product Liability
GS Roofing Products Company Inc
P O Box 152065
Irving TX 75015

Mr Frank S Anthony
Vice President and General Counsel

Pleasant Street, Norwood, MA 02062 Phone 617-551-0656

BIRD 011353