

KN 1100 CDT 9-27 SLB 431 BK 283
BOOK MESSAGE 283 SLB

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KX MESSAGE 283 SLB

9-27-62 : 9-30 : 32-K-62 : 2-00-730-01

QUALITY COMPLAINT AROCLOR 1234 MISC / VISCOSITY/

TREMCO MANUFACTURING COMPANY

CLEVELAND OHIO

9-25-62

CLEVELAND WHEE

KB -603 PKG 781

COMPLAINT SAMPLE BEING OBTAINED

CUSTOMER WAS COMPLAINED THAT THE VISCOSITY OF AROCLOR 1234 FROM LOT KB -603 IS MUCH LOWER THAN USUAL. THE REPORT IS THAT THE VISCOSITY ON THESE DRUMS RANGED FROM A C TO D GARDNER-HOLT WHEREAS IT SHOULD ACTUALLY BE A VISCOSITY OF 2. THEY RECEIVED DRUMS FROM SOME OTHER LOT, THOUGH WE DO NOT KNOW THE NUMBER OF IT, THAT WERE SATISFACTORY. A SAMPLE OF THE COMPLAINT MATERIAL WAS SENT TO US BUT WHEN THE CAN WAS RECEIVED, IT WAS FOUND THAT THE CONTENTS HAD BEEN COMPLETELY LOST BECAUSE THE CONTAINER WAS NOT PROPERLY CLOSED. WE ARE TO GET ANOTHER SAMPLE. WE ARE TOLD, AND WILL FORWARD IT TO YOU WHEN IT IS RECEIVED.

SHIPMENT TO THE CUSTOMER WAS MADE FROM THE CLEVELAND WAREHOUSE AND SINCE THE THREE COMPLAINT DRUMS HAVE BEEN RETURNED TO THE WAREHOUSE, THE SAMPLE THAT WE ARE GETTING WAS TAKEN AT THAT POINT. WE DO NOT HAVE INFORMATION AS TO WHEN THE SHIPMENT WAS MADE TO THE CUSTOMER ALTHOUGH AS YOU WILL NOTE THE COMPLAINT LOT IS ONE PRODUCED THIS YEAR.

PLEASE INVESTIGATE AND REPORT AS TO CAUSE OF COMPLAINT CONDITION AND ANY CORRECTIVE MEASURES THAT ARE NECESSARY.

/ THIS IS THE FIRST COMPLAINT FROM THIS CUSTOMER THIS YEAR.

WILLIAM E. AULT
ETL

0200153

TOWOLDMON0054032

St. J. Graham



~~ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED~~

THEY ARE NOT TO BE USED IN THE FIELD FOR THE PURPOSE OF IDENTIFYING THE
LOCATION OF THE REMAINS OF THE DEAD OR THE LOCATION OF THE REMAINS OF THE
LIVING. THE ONLY USE OF THESE MARKERS IS TO IDENTIFY THE LOCATION OF THE
REMAINS OF THE DEAD OR THE LOCATION OF THE REMAINS OF THE LIVING.

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U.S. DEPARTMENT OF AGRICULTURE

2000

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— *Journal of the American Medical Association*, 1932, 100, 19

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