

TO: H. W. Hilgers

TGG: ~~LOL~~ MRE: DF
XF: DesR

FROM: T. G. Grumbles

DATE: August 1, 1988

Interoffice
Communication

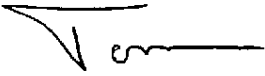
SUBJ: ANNUAL SURFACTANTS MEETING PRESENTATION

VISTA

To facilitate our discussion on what to present at the meeting, below are several possible areas of discussion. These are based on feedback from recent activities and other presentations.

1. PRODUCT LIABILITY AWARENESS TRAINING - You're familiar with the content of this training. Some version of this could be given dependent on the audience. I'm not sure how many people that will be there have seen it. (Approx 60 minutes)
2. THE CLER STORY - As you've indicated you feel the surfactant marketers should hear some detail on what is going on. The importance to them is evident. Some of the crowd, particularly Oakbrook may have heard some of this already. (Approx 30 minutes)
3. PRACTICAL TRAINING ON TECHNICAL ASSISTANCE - This would review the presentation from Miami 2 years ago, deal with specifics of what to look for and how to respond to areas with potential significant liability. (Approx 60 minutes)
4. HOW FDA WORKS - There seems to be a constant confusion on what FDA approved means and how to respond to customer questions. This presentation would hopefully clarify the situation. (Approx 30 minutes)

Give me a call and we can discuss the above.


T. G. Grumbles

dlj

bcc: W. L. McClain

VVV 000008751

Thomas G. Grumbles

VISTA

To Mike Hayes

Date 8/1

Tom Heller

TGG: JCL: MAG: RF

XF: None

For your consideration.

TGG

VVV 000008752